

# DASSAULT SYSTEMES

## OFFERING SPECIFIC TERMS (OST) FOR

### 3DEXPERIENCE R2016x

## ONLINE SERVICES

This OST (Offering Specific Terms) and the terms incorporated herein by reference (including terms referenced on a website) are an integral part of the license and online services agreement between DS and Customer ("Agreement"), which refers to this OST. In the event of a discrepancy, inconsistency or contradiction between this OST and the other terms of the Agreement, the provisions of this OST shall prevail, but only with respect to the Online Services to which this OST applies. Customer acknowledges that it has full knowledge of all the terms of this OST and those incorporated herein by reference.

## 1. PRICING STRUCTURES

The use of Online Services to which this OST applies is granted according to the pricing structures mentioned in the related Transaction Document. Standard pricing structures are defined in the section "DEFINITIONS" of this OST, even though those pricing structures may not be applicable to the DS Offerings to which this OST applies. Other pricing structures may be made available on a case by case basis.

## 2. LICENSING SCHEMES AND GEOGRAPHIC SCOPE

### 2.1. GENERAL RULES

Online Services to which this OST applies may be granted according to one of the following licensing schemes (specifying the authorized use), as specified in the Product Portfolio if available, and as determined in the applicable Transaction Document:

- Casual Named User Based
- Credit Based
- Named User Based
- System License
- Token Based

Online Services to which this OST applies are granted for use by the Users (and Extended Enterprise Users, as applicable) only in the country for which the Online Services are ordered. However, subject to the availability of access to the Online Services in the countries specified in the Service Level Agreement (i) Users, whose usual workplace is located in the same country as the country where such use of the Online Services has been authorized, may use the Online Services in any other country (subject inter alia to the export and re-export laws and regulations provisions of the Agreement) for purposes of a business trip of a maximum of thirty (30) consecutive days and (ii) DS may authorize, on a case-by-case basis, the use of certain Online Services by the Users (and Extended Enterprise Users, as applicable) on a Remote Access mode.

Moreover, by ordering a DS Offering under this applicable OST, Customer is granted the right to access a dedicated production environment in which he will be able to manage one or more platforms.

It is agreed that, notwithstanding anything to the contrary provided in the Documentation, software components packaged and delivered by DS as part of a given DS Offering:

- shall solely be used together and as part of such DS Offering and
- shall not be used standalone and/or for other purposes than the ones for which such DS Offering has been marketed and granted to Customer by DS.

If a patent invention is implemented in the DS Offering for which a right to use or access is granted pursuant to the Agreement, DS hereby grants Customer a non-exclusive license on the applicable patent limited to the use of such DS Offering.

### 2.2. SPECIFIC PROVISIONS FOR CERTAIN DS OFFERINGS

To execute certain DS Offerings ordered under a Named User Based licensing scheme, a System License of another DS Offering may be required. Moreover, to be able to have access to a virtual private cloud, (i) one (1) DS Offering "Virtual Private Environment" (6MP-XVP-OP) ordered under the System License scheme, and (ii) a minimum number of one hundred (100) DS Offerings among "Platform Contributor" (6NB-PCS-OP), "Project and Product Engineer" (6NB-PPKX-OP), "Multi-Discipline SheetMetal Designer" (6NB-SMWX-OP), "Multi-Discipline Mechanical Designer" (6NB-MDHX-OP), "Multi-Discipline Mechanical & Shape Designer" (6NB-MEHX-OP), "Multi-Discipline 3D Master

Mechanical Designer” (6NB-M3HX-OP), “Multi-Discipline Product Enclosure Designer” (6NB-PEDX-OP), “MultiCAD Designer” (6NB-CADX-OP), “Project Contributor” (6NB-PJCX-OP) ordered under Named User Based, are at any time required.

**Online disk space:**

Access for Online Services listed below provides the right to use corresponding online disk space.

DS Offerings Name	Product Number	Online disk space [GB]
Platform Contributor	6NB-PCS-OC, 6NB-PCS-OP, 6KB-PCS-K-OC, 6KB-PCS-K-OP	Twenty five (25)
Project and Product Engineer	6NB-PPKX-OC, 6NB-PPKX-OP	Twenty five (25)
Multi-Discipline SheetMetal Designer	6NB-SMWX-OC, 6NB-SMWX-OP	Twenty five (25)
Multi-Discipline Mechanical Designer	6NB-MDHX-OC, 6NB-MDHX-OP	Twenty five (25)
Multi-Discipline Mechanical & Shape Designer	6NB-MEHX-OC, 6NB-MEHX-OP	Twenty five (25)
Multi-Discipline 3DMaster Mechanical Designer	6NB-M3HX-OC, 6NB-M3HX-OP	Twenty five (25)
Multi-Discipline Product Enclosure Designer	6NB-PEDX-OC, 6NB-PEDX-OP	Twenty five (25)
MultiCAD Designer	6NB-CADX-OC, 6NB-CADX-OP	Twenty five (25)
Project Contributor	6NB-PJCX-OC, 6NB-PJCX-OP	Twenty five (25)
Platform Contributor for Academia EXTRA SMALL	6NB-UXC-XS-AC	Twenty five (25)
Platform Contributor for Academia SMALL	6NB-UXC-S-AC	Fifty (50)
Platform Contributor for Academia MEDIUM	6NB-UXC-M-AC	One hundred (100)
Platform Contributor for Academia LARGE	6NB-UXC-L-AC	Two hundred (200)
Platform Contributor for Academia EXTRA LARGE	6NB-UXC-XL-AC	Four hundred (400)

For one platform, such disk space is shared among all the authorized Users (and/or Extended Enterprise Users, as applicable). Storage of one platform cannot be transferred to another platform. The Customer may order additional “Platform Storage (25 GB)” (6MB-PGB-OC or 6MB-PGB-OP) or “Platform Storage (25 GB) for Academia” (6MB-UXB-AC) to be shared among all the authorized Users (and/or Extended Enterprise Users, as applicable) for a given platform.

**SIMULIA - 3DEXPERIENCE Simulation business category:**

Simulation jobs include solver execution and may include other operations as specified in the Product Portfolio (“Simulation Jobs”). Simulation Jobs require either tokens or credits from DS Offerings which are compatible with the DS Offering associated with the Simulation Job as indicated in the table below.

**Token Based for SIMULIA - 3DEXPERIENCE Simulation business category**

Token Based DS Offerings from 3DEXPERIENCE Simulation business category may be accessed and executed by Users whose usual workplace is limited to one Customer facility (location) where the DS Offerings are deployed.

Token Based DS Offerings from the 3DEXPERIENCE Simulation business category, as specified in the Product Portfolio, provide a right to a maximum number of independent or concurrent simulation jobs. The maximum number of Simulation Jobs at any time is determined by: i) the number of tokens included in the licensed DS Offerings and ii) the number of tokens required for each Simulation Job as specified in the Product Portfolio.

**Credit Based for SIMULIA - 3DEXPERIENCE Simulation business category**

Credit Based DS Offerings from the 3DEXPERIENCE Simulation business category, as specified in the Product Portfolio, provide a right to a maximum number of Simulation Jobs over the term of the license. A specific number of credits is included with the DS Offerings as specified in the table below. The maximum cumulative number of Simulation Jobs is determined by: i) the number of credits included in the licensed DS Offerings and ii) the number of credits required for each Simulation Job executed as specified in the Product Portfolio. The credits provide a right to execute Simulation Jobs until the credits are consumed, at which time, the Customer is no longer entitled to execute Simulation Jobs. The Customer may license additional DS Offerings to extend access to Simulation Jobs.

The number of credits is specified on an annual basis. For terms different from one (1) year the number of credits is pro-rated. For terms of one (1) year or less, any unused credits expire at the end of the license term. For terms longer than one (1) year, the credits are issued every year on an annual basis until the end of the license term. Any unused annual credits expire twelve (12) months after they are issued.

Credits included with Named User Based DS Offerings may be used only by the User (and/or Extended Enterprise User as applicable) who is assigned the Named User license. Each Named User (and/or Extended Enterprise Named User as applicable) can execute Simulation Jobs using the sum of all credits included in each compatible DS Offering assigned to the same Named User (and/or Extended Enterprise Named User as applicable). Credits included with “Engineer Compute” (6TP-CCR-OC or 6TP-CCR-OP) and “Analyst Compute” (6TP-ESC-OC or 6TP-ESC-OP) may be used by any Named User (and/or Extended Enterprise Named User as applicable) with a compatible DS Offering listed in the table below.

Customer shall promptly provide DS with usage reports when requested.

Engineer Offers				
DS Offerings Name	Type	Product Number	Included Credits/Year	Compatible DS Offerings to Execute Simulation Jobs
Stress Engineer	Named User Based	6NP-MDS-OC 6NP-MDS-OP	8,400	(6NP-MDS-OC, 6NP-MDS-OP, 6NP-DRD-OC, 6NP-DRD-OP, 6NP-FMK-OC, 6NP-FMK-OP, 6NP-INK-OC, 6NP-INK-OP, 6NP-SSK-OC, 6NP-SSK-OP) or (6TP-CCR-OC, 6TP-CCR-OP)
Structural Analysis Engineer		6NP-DRD-OC 6NP-DRD-OP	25,200	
Fluid Dynamics Engineer		6NP-FMK-OC 6NP-FMK-OP	8,400	
Plastic Injection Analysis Engineer		6NP-INK-OC 6NP-INK-OP	25,200	
Steel Ship Structural Analysis Engineer		6NP-SSK-OC 6NP-SSK-OP	16,800	
Engineer Compute	Credit Based	6TP-CCR-OC 6TP-CCR-OP	8,400	Mutualized over the Engineer Offers

Analyst Offers					
DS Offerings Name	Type	Product Number	Included Tokens	Included Credits/Year	Compatible DS Offerings to Execute Simulation Jobs
Fluid Mechanics Analyst	Named User Based	6NP-FLA-OC 6NP-FLA-OP	0	0	Analyst Compute (6TP-ESC-OC, 6TP-ESC-OP) (Analyst Tokens or Analyst Credits)
Mechanical Analyst		6NP-SMU-OC 6NP-SMU-OP	0	0	
Structural Vibration Analyst		6NP-SLD-OC 6NP-SLD-OP	0	0	
Noise & Vibration Analyst		6NP-SAS-OC 6NP-SAS-OP	0	0	Analyst Compute (6TP-ESC-OC, 6TP-ESC-OP) (Analyst Credits required for batch meshing or remote visualization executed on the DS cloud)
Simulation Results Analyst		6NP-SRA-OC 6NP-SRA-OP	0	0	
Assembly Modeling Specialist		6NP-SMA-OC 6NP-SMA-OP	0	0	
Finite Element Modeling & Assembly Specialist		6NP-SFM-OC 6NP-SFM-OP	0	0	
Analyst Compute	Packaged Offering	6TP-ESC-OC 6TP-ESC-OP	10	3,600	Mutualized over the Analyst Offers

Platform Options				
DS Offerings Name	Type	Product Number	Included Tokens	Compatible DS Offerings to Execute Simulation Jobs
Simulation Process & Optimization	Named User Based	6NP-SPI-OC 6NP-SPI-OP	0	Analyst Compute (6TP-ESC-OC, 6TP-ESC-OP) (Analyst Tokens Only)
Simulation Foundation		6NP-SEI-OC 6NP-SEI-OP	0	

**Behavior (Modelica) libraries:**

As an exception to the Agreement, for Online Services which give access to behavior (Modelica) libraries as defined in the Documentation, as long as the corresponding access to such Online Services is valid, DS grants Customer a non-exclusive, non-transferable license to prepare Derivative Works of the Value Added Technology only. Customer may distribute such Derivative Works of the Value Added Technology to third parties exclusively in Object Code form. In addition, Customer is granted the right to modify, copy, and distribute those parts of the Value Added Technology expressly marked as "sample code," if applicable. However, Customer shall not use, and shall not permit any third party to use, any form or part of the Value Added Technology (including without limitation, such as included in a Source Code Output File, a Binary Output File and/or Obfuscated Source Code) to develop a software program competing or intended to compete directly or indirectly with the Online Services to which this OST applies, for whatever purpose.

For the avoidance of doubt and without prejudice to the Agreement, distribution of any element of the Value Added Technology in whatever form (whether "as is" or included in a Derivative Work, Customer Model, Customer Application or Binary Output File, and/or "sample code"), as authorized pursuant hereto remains subject to the export and re-export laws and regulations provisions of the Agreement.

In addition, Customer shall indemnify, defend, and hold harmless DS against any claim, expense, cost (including reasonable attorneys' fees), judgment, damage, or loss of any kind arising out of or in any way relating to, such distribution and/or any third party's access to or use of such Value Added Technology in whatever form.

Notwithstanding any term or condition of the Agreement, DS shall have no obligation whatsoever to defend, hold harmless or indemnify Customer against any claim arising out of or in any way relating to the distribution or redistribution, directly or indirectly, including as part of

any services, of the Value Added Technology in whatever form (including, without limitation, such as included in a Customer Model, a Binary Output File or a Customer Application).

**Additional terms applicable to Source Code Generation Option**

As long as the Source Code Generation Option license is valid, DS grants Customer a non-exclusive, non-transferable license to use, reproduce and modify (solely for the purpose of improving, adapting to Customer's needs and bug fixing of Source Code Output File) the Value Added Technology strictly as integrated in the Source Code Output File in order to enable Users (and/or Extended Enterprise Users, as applicable) to operate the Output File exclusively for Customer's internal use. In addition, and as long as the license on the Source Code Generation Option is valid, DS grants Customer a non-exclusive, non-transferable license to distribute on a worldwide basis to any third parties the Value Added Technology in order to enable such third parties to operate the Source Code Output File exclusively for such third parties' internal use.

**Additional terms applicable to Binary Model Export Option**

As long as the Binary Model Export Option license is valid, DS grants Customer a non-exclusive, non-transferable license to use and reproduce the Value Added Technology strictly as integrated in the Binary Output File in order to enable Users (and/or Extended Enterprise Users, as applicable) to operate the Binary Output File exclusively for Customer's internal use. DS grants Customer a non-exclusive, non-transferable, license to distribute on a worldwide basis to any third parties the Value Added Technology exclusively as integrated in the Binary Output File in order to enable such third parties to operate the Binary Output File exclusively for such third parties' internal use.

**Additional terms applicable to Real Time Simulation Option**

As long as the Real Time Simulation Option license is valid, DS grants Customer a non-exclusive, non-transferable license to use, reproduce and modify (solely for the purpose of improving, adapting to Customer's needs and bug fixing of the Obfuscated Source Code) the Value Added Technology strictly as integrated in the Obfuscated Source Code in order to enable Users (and/or Extended Enterprise Users, as applicable) to operate the Obfuscated Source Code exclusively for Customer's internal use. In addition, and as long as the license on the Real Time Simulation Option is valid, DS grants Customer a non-exclusive, non-transferable license to distribute on a worldwide basis to any third parties the Value Added Technology integrated in the Obfuscated Source Code exclusively as embedded in a Customer Application for such third parties' internal use.

### 3. OTHER PERMITTED USES FOR DS OFFERINGS

**USE FOR CERTAIN SERVICES.** Except for Development Tool Kits, Customer is authorized to use the Online Services for added-value engineering or implementation services. Added-value engineering or implementation services are services to deliver to a third party end user any deliverable generated specifically for said third party end user from use by Customer of the Online Services. In any event, Customer may not (1) use the Online Services to develop software code for (i) general distribution by any means, and whether alone or bundled or delivered with any product, data, information, software, or other element, or (ii) any services that do not add value attributable to the intervention of specific human skills, such as, without limitation, in a data services operation or as an application service provider, or (2) give any third party the access to the Online Services unless otherwise expressly authorized in the Agreement, or (3) represent or imply to any party that it is an authorized or certified provider of services for DS. Customer shall indemnify, defend and hold harmless DS against any claim, expense, judgment, damage or loss (including reasonable attorneys' fees) which arises out of or in any way relates to Customer's use of the Online Services with third party end users.

**USE OF PRE-GA RELEASES IN A STAGING ENVIRONMENT.** From time to time and at DS' sole discretion, DS may grant Customer the right to access a Pre-GA Release of the Online Services in a staging environment (the "Pre-GA Staging Environment") which will include a copy of the Customer Data from his production environment. This Pre-GA Staging Environment will be made available at no additional charge for Customer's authorized Users (and Extended Enterprise Users, as applicable), for evaluation purposes only, specifically excluding any production or commercial purposes. By installing or using this Pre-GA Staging Environment, Customer hereby acknowledges and agrees that (i) all Customer Data created in the Pre-GA Staging Environment will not be migrated back to production and (ii) the use of such a Pre-GA Staging Environment is granted under the terms and conditions of the Agreement, with the following exceptions:

- The Pre-GA Staging Environment has not completed a quality-testing program, and may close down without warning or give unreliable results;
- DS reserves the right to terminate access to the Pre-GA Staging Environment or to delete it and remove Customer Data at any time without notice;
- DS shall have no obligation to provide support for the Pre-GA Staging Environment;
- The Service Level Agreement shall not be applicable to the Pre-GA Staging Environment;
- The Pre-GA Staging Environment is made available on an "as is" basis, and without warranty of any kind, whether express or implied, oral or written, including without limitation the implied warranties of merchantability, title, non-infringement and/or fitness for any particular purpose, and all such warranties, conditions, undertakings, and terms are hereby excluded to the extent permitted by law. In no event shall DS or its licensors be liable for direct or indirect, consequential, special, incidental or punitive damages, including without limitation loss of use, data, profit, revenue, or goodwill, whether based in contract, negligence, or otherwise, arising out of, resulting from or in any way relating to Customer's use of the Pre-GA Staging Environment.

## 4. SPECIFIC TERMS FOR THIRD PARTY SOFTWARE

The specific terms relating to the use of certain third party software components or products not developed by or for a DS Group Company and granted to Customer to be used in connection with or within a DS Offering are defined hereafter:

### 4.1 OPEN SOURCE SOFTWARE

The DS Offerings may include open source software components. Whenever notices (such as acknowledgment, copies of licenses or attribution notice) are required by the original licensor, such notices are included in the Documentation of the DS Offerings.

Moreover, some components may not be distributed and licensed under the terms of the Agreement but under the terms of their original licenses as set forth in the Documentation of the DS Offerings themselves. Source code for these components is available upon request.

Except for components mentioned in the section EXCLUSIONS below, the warranty, indemnification and Support Services provided by DS under the Agreement apply to all such open source software components and shall be provided by DS and not by the original licensor, but only for the use of the DS Offerings that is in compliance with the terms of the Agreement, and in conjunction with the DS Offerings. The original licensors of said open source software components provide them on an “as is” basis and without any liability whatsoever to Customer.

### 4.2 ADDITIONAL THIRD PARTY SOFTWARE TERMS

The following terms apply in addition to the Agreement:

#### Oracle

The following terms also apply if Customer is granted licenses of Oracle software:

1. The Oracle software licenses shall be used only in conjunction with the DS Offerings.
2. Customer shall not publish the results of any benchmark tests run on the Oracle software.
3. Oracle is a third party beneficiary of the Agreement.
4. The parties agree to exclude the Agreement from the applicability of the Uniform Computer Information Transactions Act.
5. Some Oracle software may include source code that Oracle may provide as part of its standard shipment of Oracle software and such source code shall be governed by the Oracle agreement.
6. Customer shall not assign the licenses of the Oracle software or the Oracle agreement insofar as it relates to the Oracle software or rent or lease the Oracle software.

#### Support for Oracle Software

Customer may not contact Oracle for support for Oracle software licensed through DS. Customer may not contact DS for support for Oracle software not licensed through DS.

#### Sencha components

Customer is not authorized to use Sencha components in any other application other than the one with which it is distributed.

### 4.3 EXCLUSIONS

The Support Services provided by DS under the Agreement are not applicable to third party software components mentioned hereunder:

Sun Microsystems Java Development Kit (JDK) and Apache TomEE+ (including both Tomcat and Java EE) from the Apache Foundation may be delivered for Customer convenience but will not be maintained nor supported by DS through the Support Services.

## 5. DEFINITIONS

The following definitions are supplementary to the section “Definitions” of the Agreement.

**Binary Model Export Option** means an option of the Online Service that will allow Customer to generate Binary Output Files.

**Binary Output File** means output generated by the Binary Model Export Option in the form of an application which may operate independently from any other application and based on the Customer Model. A Binary Output File (i) contains Value Added Technology and (ii) has a structure dictated by Value Added Technology integrated in the Online Service.

**Configuration or Package** means a standard set of DS Offerings which are bundled together. The DS Offerings composing such Configuration or Package shall only be operated together.

**Customer Application** means a software program in Object Code format that Customer has created and which integrates, in whole or in part, Value Added Technology, a Source Code Output File and/or a Binary Output File.

**Customer Model** means the model used as input in the Online Service and whose purpose is to model, simulate and/or control systems.

**Derivative Work** means work that Customer has derived from an Online Service including Value Added Technology (including without limitation by incorporating, translating, or modifying, in whole or in part, any such Online Service), and which, if made without DS's authorization, would constitute copyright infringement. For the avoidance of doubt, (i) a library incorporating in whole or in part one or more libraries provided with an Online Service shall be considered as a Derivative Work of said one or more libraries but (ii) a Customer Model merely referencing Value Added Technology is not considered as a Derivative Work.

**Development Tool Kit** means a DS Offering specifically designed for application or content development. A Development Tool Kit is either identified (i) with "CAA" or "ENOVIA Studio" in the DS Offering name, or (ii) in the Transaction Document and/or the Product Portfolio.

**Extended Enterprise User** means an employee of Customer's affiliate(s), supplier(s) and/or customer(s) authorized to use Customer's DS Offering for the sole and exclusive purpose of enabling the Extended Enterprise User(s) to conduct business with Customer. The use of the DS Offering by any such Extended Enterprise User(s) 1) shall be solely limited to use (a) as configured and deployed by Customer and (b) in connection with the Extended Enterprise User's performance of services for and on behalf of Customer, and 2) shall exclude any use by Extended Enterprise User (a) for its own account or a third party's account, or (b) for the purpose of modifying, otherwise using, maintaining or hosting the DS Offering. Extended Enterprise Users are authorized if so specified in the Product Portfolio.

**Obfuscated Source Code** means a version of the Source Code generated by the Real Time Simulation Option preventing usual viewing and understanding by a qualified programmer of the said Source Code.

**Object Code** means computer-programming code, substantially or entirely in binary form, which is directly executable by a computer.

**Pre-GA Release** means an alpha or beta level of a new Release of a DS Offering which may be made available to Customer before the new Release is made generally available to the market, for evaluation purposes only and under specific terms and conditions.

**Product Portfolio** means a set of information related to the DS Offerings available at <http://www.3ds.com/terms/product-portfolio>.

**Real Time Simulation Option** means an option of the Online Service that will allow Customer to generate Obfuscated Source Code for the primary purpose of real-time simulation.

**Remote Access** means, if so specified in the Product Portfolio, that Users and/or Extended Enterprise Users may access and use the DS Offering remotely via the Internet from any country (subject inter alia to the export and re-export laws and regulations provisions of the Agreement).

**Source Code** means computer-programming code and related comment(s) and procedural and/or declarative code, which is not directly executable by a computer and may be printed out or displayed in a readable form and understandable by a qualified programmer. Source Code also includes header files and other human-readable files necessary for a Customer Application to be compiled.

**Source Code Generation Option** means an option of the Online Service that will allow the Customer to process the Customer Model through value added processing and to generate a Source Code Output File based on said Customer Model.

**Source Code Output File** means output generated in the form of Source Code by the Source Code Generation option and based on the Customer Model. A Source Code Output File (i) contains Value Added Technology and (ii) has a structure dictated by the Value Added Technology integrated in the Online Service.

**User** means any (a) Customer's employee, or (b) employee of Customer's consultant(s) or subcontractor(s) (i) who accesses a DS Offering, (ii) who works for the exclusive internal needs of Customer and (iii) whose usual workplace is located within Customer's premises. For Academic Use of DS Offering, **User** means (i) any individual who works for Customer and is dedicated either to education or research or (ii) any individual regularly enrolled as a *bona fide* student in Customer's academic program.

**Value Added Technology** means any portion or file of the Online Service, in any form or format that may be provided therewith, or any method used during the processing of the Customer Model by the Online Service, which is integrated in the Source Code Output File, the Binary Output File and/or the Customer Application. Without limitation, libraries (and their templates) of DS or its licensors and know-how or trade secrets of DS included in the Online Service shall be deemed Value Added Technology. For purpose of clarity, the method used by the Online Service to handle equations during Source Code Output File and Binary Output File generation shall be deemed to be DS's knowhow and trade-secret.

## **PRICING STRUCTURES**

**ASC** means the Annual Service Charge for use of DS Offering, subject to the conditions set forth in the Agreement. For the first year of each right to use DS Offering, ASC is due together with the TSC. Payment of the ASC for a DS Offering entitles Customer to i) Support Services for the Licensed Program(s) included in the DS Offering for one (1) year, including a license (subject to the conditions set forth in the Agreement) to use the Release(s) of such Licensed Program(s) made available by DS during such year, in lieu of the license(s) on the previous Release(s) of the Licensed Program(s) made available to Customer, and ii) a one (1) year right to use and to receive Support Services for the elements of the DS Offering other than the Licensed Program(s) included in the Online Services. Termination of ASC automatically terminates TSC. The renewal price shall be calculated by applying the percentage difference between the list price of the renewal period and the list price of the prior period against the price charged to Customer for the prior period.

**QSC** means the Quarterly Service Charge for use of a DS Offering, subject to the conditions set forth in the Agreement. Payment of the QSC for a DS Offering entitles Customer to i) a three (3) month right to use the DS Offering and ii) Support Services for such DS Offering for three (3) months. Customer is deemed to have accepted to renew any DS Offering for three (3) months and to pay QSC at the then applicable price, if Customer continues to use such DS Offering(s) after the anniversary date of the DS Offering. The renewal price shall be calculated by applying the percentage difference between the list price of the renewal period and the list price of the prior period against the price charged to Customer for the prior period.

**TSC** means the Term-based Service Charge applicable to each DS Offering ordered under the TSC/ASC pricing structure. The TSC is a one-time and non-refundable charge. Payment of the TSC for a DS Offering provides Customer with a license to use the Licensed Program included in the DS Offering for a period as described in the Product Portfolio and in the Transaction Document (subject to the conditions set forth in the Agreement). TSC is not automatically renewable. Expiration of the license granted with TSC terminates the use of the DS Offering. Termination of TSC gives Customer the right to use, for the remaining duration of TSC ordered by Customer and subject to the terms of the Agreement, a functionally equivalent "on premise" Licensed Program of the then current Release being used for the DS Offering upon termination date. "TSCx" is a TSC for a period of "x" years. As an example, "TSC2" is a TSC for a period of two (2) years.

**YSC** means the Yearly Service Charge for use of a DS Offering, subject to the conditions set forth in the Agreement. Payment of the YSC of a DS Offering entitles Customer to i) a one (1) year right to use the DS Offering and ii) Support Services for such DS Offering for one (1) year. Customer is deemed to have accepted to renew any DS Offering for one (1) year and to pay YSC at the then applicable price, if Customer continues to use such DS Offering(s) after the anniversary date of the DS Offering. The renewal price shall be calculated by applying the percentage difference between the list price of the renewal period and the list price of the prior period against the price charged to Customer for the prior period.

## **LICENSING SCHEMES**

**Casual Named User Based** means, when mentioned in a Transaction Document and with respect to a given DS Offering to which this OST applies, that the use of such DS Offering by a Named User shall not exceed forty (40) hours per calendar month unless otherwise stated in the Transaction Document and/or the Product Portfolio if available.

**Credit Based.** Use of a DS Offering granted in Credit Based mode provides a right to consume a determined number of credits for the access duration to the DS Offering. Credits are for a one time use (consumable and not reusable). Unused credits expire at the end of the validity period, will not be subject to any refund, or credit related to such expired credits. The quantity of credits required for a given use of the DS Offering is determined in the Product Portfolio and/or in the Documentation, and may be changed in the event of modifications to such DS Offering. Pool of credit(s) of same type can be accessed simultaneously by one or several authorized Users and/or Extended Enterprise Users and/or Machines, as applicable, within the limit of the number of remaining available credits. Credits of given type(s) may be required to enable use of other DS Offering.

**Extended Enterprise Named User** means an Extended Enterprise User identified with a unique username and password to use the DS Offering from a single machine at any given time.

**Named User** means a User identified with a unique username and password to use the DS Offering from a single machine at any given time.

**Named User Based.** Use of a DS Offering in Named User Based mode is authorized for the maximum number of Named Users and/or Extended Enterprise Named Users, as applicable, defined in related Transaction Document. If so specified in the Product Portfolio, certain DS Offerings used in Named User Based mode can be run on several machines at the same time, within the limit of the consumption capacity of the Token Based licenses. Customer shall not use any automated program or "user agent" program or utilities for multiple Users and/or Extended Enterprise Users, as applicable, and Customer shall ensure that Named Users and Extended Enterprise Named Users do not share or use the same username and password. Customer may replace Named User(s) or Extended Enterprise Named User(s), as applicable, as necessary to reflect permanent personnel change(s), provided that the number of individuals authorized to use the DS Offering does not exceed the maximum number of rights granted to Customer for such DS Offering. Upon DS's request, Customer shall provide DS with a signed document listing (i) the number of Named Users and Extended Enterprise Named Users, as applicable, (ii) the type

of use of the DS Offerings, and (iii) the locations and types of the systems on which DS Offerings operate or Customer has installed the DS Offering(s) as applicable. DS may provide Customer with one or more utilities, either included within the DS Offering(s) or separately, for the purpose of analyzing access right(s) and utilization, to establish usage by Customer. In such case, Customer shall provide, if applicable, the unedited and unmodified output file(s) and/or report(s) resulting from the operation(s) of such utility(ies), along with a signed declaration that the file(s) is(are) representative of actual DS Offering(s) usage. Customer is responsible for implementing all reasonable means to monitor its compliance with the terms of the Agreement.

**System License** means a right to use certain DS Offerings for a specific database instance or as may be otherwise indicated in the Product Portfolio. A minimum number of Named User's (or Extended Enterprise Named User's, as applicable) rights to use certain identified DS Offerings may be required in order to be granted a System License. If the name of the DS Offering includes a specific reference to "Departmental Site License", such DS Offering shall be used only within a particular department of Customer at a particular office, building or physical location which shall be identified in the Transaction Document.

Customer may be requested to order certain DS Offerings rights to use, to be granted a System License.

**Token Based.** Use of a DS Offering granted in Token Based mode provides a right to use a determined number of tokens for the access duration to the DS Offering. Tokens are reserved for one use at a time and when released, are available for other uses. The quantity of tokens required for a given use of the DS Offering is determined in the Product Portfolio and/or in the Documentation, and may be changed in the event of modifications to such DS Offering. Pool of tokens of same type can be accessed and used simultaneously by one or several authorized Users and/or Extended Enterprise Users and/or Machines, as applicable within the limit of the number of available tokens. Tokens of given type(s) may be required to enable use of other DS Offering.

## 6. TRADEMARKS

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