



DraftSight 2020 Beta FAQ

Question 1:

- What is the Beta version of DraftSight 2020 and why?

Answer 1:

- DraftSight 2020 Beta is the pre-production version for quality evaluations. It provides a window of opportunities for you to gain early visibilities into the exciting new enhancements, plan your productions accordingly, and help shape its quality by providing your feedback.
- Beta is more stable than the Alpha version, but may still contain critical issues. **Therefore, it should never be used in a production environment or to modify production data.** We strongly recommend you to install the DraftSight 2020 Beta on a non-production or secondary computer that are not business critical.

Question 2:

- When will the Official version of DraftSight 2020 be launched?

Answer 2:

- The Official version of DraftSight 2020 is targeted to be released in the spring 2020 timeframe. Once it will become available, we will announce it to the general public.

Question 3:

- When will the DraftSight 2020 Beta expire?

Answer 3:

- The DraftSight 2020 Beta has been preset to expire on February 29, 2020. After that date, the software will no longer run. Therefore, before the Beta version expires, we strongly suggest you to update immediately to the “Official” version of DraftSight 2020 (SP0) as soon as it becomes available.

Question 4:

- Who can sign-up and participate to the DraftSight 2020 Beta?

Answer 4:

- All the DraftSight users can participate. This year’s Beta program especially has added the Mac version for Mac users to obtain early visibilities and provide feedback to shape the product before its official release.

Question 5:

- Do I need to input any serial number to activate the DraftSight 2020 Beta 2?

Answer 5:

- For Windows users, you don’t need to enter any serial number to activate the product. Just download and install the software, then test it until it gets expired on March 31st, 2020.
- For Mac users, once you sign up, we will email you a serial number for the new licensing enhancements implemented for the Mac version.
- Please be aware that in the spring 2020 timeframe when the Official version of DraftSight 2020 (SP0) becomes available, you will be prompted to enter your regular serial number to activate the product.

Question 6:

- Does the DraftSight 2020 Beta come with standalone and/or Enterprise network license?

Answer 6:

- The DraftSight 2020 Beta is a standalone license application only. It does not support the Enterprise network license.

Question 7:

- Does the DraftSight 2020 Beta come with the productivity tools and API?

Answer 7:

- Yes, this DraftSight 2020 Beta 2 contains [the Premium package](#) with all the productivity tools such as Toolbox, Design Resources, Batch Print, etc. and the API for customizations.

Question 8:

- Can I have both versions of the previous DraftSight 2019 or earlier and the new DraftSight 2020 Beta installed side- by-



side in my computer?

Answer 8:

- Currently, DraftSight does NOT support side-by-side installation of different versions. When installing the DraftSight 2020 Beta, it will automatically upgrade the old version to the new one.
- Once again, we strongly recommend you to install the DraftSight 2020 Beta on a non-production or secondary computer that are not business critical.

Question 9:

- After trying the DraftSight 2020 Beta, what if I don't like it and I want to go back and use the previous versions?

Answer 9:

- You can uninstall the DraftSight 2020 Beta, and then go to our official product webpage <http://www.3ds.com/products-services/draftsight-cad-software/> to re-download and re-install the latest DraftSight.

Question 10:

- When trying the DraftSight 2020 Beta, if I need supports, report issues and/or request for future enhancements, where should I go?

Answer 10:

- Here is the dedicated email address DraftSight.Beta2020@3ds.com to connect and report any issues. The DraftSight support team will monitor and reply all emails on a regular basis. Thank you in advance for sharing your feedback to help shape the product.
- In issue reports, the follow key inputs will help speed up the analysis greatly:
 - Operating systems
 - Issue severity
 - Steps to recreate
 - Files to recreate the issue
 - Issue captures in images or videos

Question 11:

- What are the system requirements for the DraftSight 2020 Beta?

Answer 11:

- Please refer to the Beta download page or read the *"DraftSight 2020 Beta System Requirements"* document.

Question 12:

- Is there a DraftSight 2020 Beta version for the Linux operating systems?

Answer 12:

- No.

Question 13:

- What are the new features of the DraftSight 2020 Beta 2?

Answer 13:

- Please refer to the Beta download page <https://www.3ds.com/products-services/draftsight-cad-software/draftsight-2020-beta> or read the *"What's New DraftSight 2020 Beta"* document. To learn more about the new features, please refer to the in-product Help documentations.

Question 14:

- What user interface (UI) language(s) does the DraftSight 2020 Beta support?

Answer 14:

- This current October release of DraftSight 2020 Beta runs in English UI only.
- More languages will be supported when releasing the "Official" version in the spring 2020 timeframe.