35 DELMIAWORKS

ELEARNING: COURSE RECOMMENDATION BY ROLE 2020

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Courses and Learning Path Recommendations by Role

Below are the recommended eLearning courses users can complete based on their role in their company.

AP/AR/Finance

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Account Payable, Accounts Receivable and Finance.

Accounts Payable

Below are the courses, in order, recommended for Account Payable tasks within DELMIAWORKS.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

General Ledger - Account Structure

In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

- 1. Understand GL Account Structure
- 2. Access GL Account Structure
- 3. Define a GL Account Structure
- 4. General Ledger Account Structure Example
- 5. Save the Account Structure

Payroll

In this lesson, you will learn how to utilize the Payroll module including payroll setup, employee payroll maintenance, and payroll preparation and posting

- 1. Configure Payroll Taxes
- 2. Setup Deductions
- 3. Utilize the Wages, Taxes, Deductions and Direct Deposit fields in Employee Maintenance.
- 4. Manage Time Clock Entries
- 5. Prepare Payroll
- 6. Utilize Direct Deposit

Budgets

In this lesson, you will learn about the Budgets Module, including understanding the Budget screen, how to create a new Budget and calculating the Budgets based on Sales and forecast data. Topics Included:

- 1. Utilize the Budgets Module
- 2. Create a Budget for an Account
- 3. Recalculate a budget

Chart of Accounts

In this lesson, you will learn about the Chart of Accounts module, including how to set up a new chart of account. Topics Included:

- 1. Understand the Chart of Accounts
- 2. Create a Chart of Accounts

Vendor Maintenance

In this lesson, you will learn about the Vendor Maintenance module. It will cover the rating, freight, miscellaneous, forms and reports, remittance, contacts, user fields, and documents tabs located in the vendor module. Topics included:

- 1. Vendor Maintenance
- 2. Access the Vendor Maintenance Module
- 3. Vendor Basic Information
- 4. Vendor Rating Tab
- 5. Vendor Freight Tab
- 6. Vendor Miscellaneous Tab
- 7. Vendor Forms/Reports Tab
- 8. Vendor EPlant Specific Settings
- 9. Vendor Remittance Tab
- 10. Vendor Contact Tab
- 11. Vendor User Field Tab
- 12. Vendor Documents Tab
- 13. Vendor Speed Buttons and Menus

Purchase Orders - Color Chips

In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:

1. Access & Identify PO Color Chips

Purchase Orders - Clone

In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:

1. Clone a Purchase Order

Cash Disbursements

In this lesson, you will learn how to create a new cash disbursement group, create manual and system generated checks, make prepayments to a vendor, print checks and post the cash disbursement group. Topics included:

- 1. Access the Cash Disbursement Module
- 2. Create a Cash Disbursement Group
- 3. Generate a Quick Check
- 4. Generate a Check for a Vendor
- 5. Generate a Check with "Select All Vendors"
- 6. Generate a Check with "Select from Invoice"
- 7. Print Checks and Post Group

Financial Reports

In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:

- 1. Understand Financial Report Types
- 2. Create a Detailed Financial Report
- 3. Create a Summary Financial Report
- 4. Print Financial Reports

Accounts Payable Invoice

In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:

- 1. Understand the AP Invoice Screen
- 2. Generate and Post an AP Invoice
- 3. Utilize the Auto Invoice Option
- 4. Generate a Quick AP Invoice
- 5. Void an AP Invoice

Account Receivable

Below are the courses, in order, recommended for Account Receivable tasks within DELMIAWORKS.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records

- 4. Cursor Options
- 5. Help

General Ledger - Account Structure

In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

- 6. Understand GL Account Structure
- 7. Access GL Account Structure
- 8. Define a GL Account Structure
- 9. General Ledger Account Structure Example
- 10. Save the Account Structure

Customer Maintenance

In this lesson, you will learn how to how to access the module, how to create a new customer, how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:

- 1. Access the Customer Maintenance Module
- 2. Create a New Customer
- 3. Search for an Existing Customer
- 4. Create a Customer Contact
- 5. Utilize the Credit Status Tab
- 6. Utilize the Auto Invoicing Tab
- 7. Utilize the Forms/Reports Tab
- 8. Utilize the Miscellaneous Tab
- 9. Create a new Ship To Address
- 10. Utilize Options on the Details Sub-Tab
- 11. Associate a Customer to a Ship To Address
- 12. Utilize Options on the Distribution Sub-Tab
- 13. Utilize remaining Sub-Tabs for the Ship To Tab
- 14. Create a new Bill To Address
- 15. Create a Customer Template

Customer Maintenance - Credit Data Tab

In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:

- 1. Create a New Customer Number
- 2. Assign an EPlant
- 3. Assign a Group ID
- 4. Enter Customer Information
- 5. Additional Customer Credit Data Options

Customer Maintenance - Credit Status Tab

In this lesson, you will learn about the fields located on the credit status tab of the customer record, including credit limit and discounts, CRM opportunity and the sales analysis tool. Topics included:

- 1. Access Credit Status Tab
- 2. Credit Status
- 3. Credit Status Fields
- 4. Credit Limit and Discount
- 5. CRM Opportunity
- 6. Sales Analysis Tool

Finance Charges - Configure

In this lesson, you will learn how to access the AR and GL Setup tabs in System Parameters, configure charges on each of these tabs and how to configure a customer record to incur finance charges. Topics included:

- 1. Access the AR and GL Setup Tabs
- 2. Configure Charges on the AR Setup Tab
- 3. Configure Charges on the GL Setup Tab
- 4. Configure Finance Charges for a Customer

Accounts Receivable Invoice

In this lesson, you will learn about creating an AR Invoice, fields available in the AR Invoice Screen, moving an invoice to a GL Account, the Invoice Note option, available jump to functionality, using the cost source tool, available options and how to place an AR Invoice on hold. Topics included:

- 1. Access the AR Invoice Module
- 2. Understand General Fields
- 3. Associate Line Items to the Invoice
- 4. Access All Sales Accounts
- 5. Utilize an Invoice Note Field
- 6. Utilize Jump to Functionality
- 7. Access the Cost Source Tool
- 8. Utilize Invoice Speed Buttons
- 9. Access the Options Menu
- 10. Place an Invoice on Hold

Accounts Receivable – Auto Invoicing

In this lesson, you will learn about Auto Invoicing for Customers (AR) including how to set and execute the Auto Invoicing Option, review AR Invoices, post all AR Invoices and how to create and process Cash Receipts. Topics included:

1. Set and Execute the Auto Invoice Option

- 2. Review All Invoices
- 3. Post All Invoices
- 4. Create and Process Cash Receipts

Accounts Receivable - Processing

In this lesson, you will learn how to create an invoice, add a packing slip, add an invoice note and post an invoice. Topics included:

- 1. Create a New Invoice
- 2. Adding a Packing Slip to an Invoice
- 3. Adding an Invoice Note
- 4. Posting the Invoice

Cash Receipts

In this lesson, you will learn how to navigate to the Cash Receipts module, create a new payment, select the correct method for entering invoices, apply cash, apply prepayments, and write off bad debt. Topics included:

- 1. Navigate to Cash Receipts and Basic Information
- 2. Create a New Payment
- 3. Select Method for Entering Invoices
- 4. Applying Cash Show Open Accounts Method
- 5. Applying Cash Invoice Number Method
- 6. Applying Cash By Packing Slip Method
- 7. Applying Prepayments "Enter on Account"
- 8. Selecting Invoices VMI Reference Number
- 9. Write off Bad Debt
- 10. Viewing Different Totals in Cash Receipts
- 11. Selecting Options for Module Effectiveness
- 12. Posting a Cash Receipts Group

Financial Reports

In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:

- 1. Understand Financial Report Types
- 2. Create a Detailed Financial Report
- 3. Create a Summary Financial Report
- 4. Print Financial Reports

Finance

Below are the courses, in order, recommended for Finance tasks within DELMIAWORKS.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

General Ledger - Account Structure

In this lesson, you will learn an overview of the standard structure of General Ledger (GL) accounts including an explanation of the structure and how to set up a new GL account structure. Topics included:

- 1. Understand GL Account Structure
- 2. Access GL Account Structure
- 3. Define a GL Account Structure
- 4. General Ledger Account Structure Example
- 5. Save the Account Structure

General Ledger – Create a Fiscal Year

In this lesson, you will learn how to setup a fiscal year. Topics included:

- 1. Create a New Fiscal Year
- 2. Assign an EPlant to a Fiscal Year
- 3. Access the GL Year Picklist

Bank Maintenance

In this lesson, you will learn how to access the Bank Manager, various fields available, how to create new bank and bank account records, how to reconcile a bank account, utilizing the check register, how to print bank reports. Topics included:

- 1. Access the Bank Manager Module
- 2. Utilize Bank Information Fields
- 3. Create Bank and Bank Account Records
- 4. Utilize the Reconcile Option
- 5. Utilize the Check Register

6. Print reports

Account Type Maintenance

In this lesson, you will learn how to access the account maintenance screen, create a sub account. Topics included:

- 1. Identify Major Account Types
- 2. Access Account Type Maintenance
- 3. Understand Account Type Maintenance Functions
- 4. Understand Sub-Account Functionality
- 5. Create a Sub-Account

General Journal

In this lesson, you will learn how to create three of the four types of general journal entries and explaining their purpose and functionality. Topics included:

- 1. General Journal Entry Types
- 2. Access the General Journal Entry Module
- 3. Creating a Free Form General Journal Entry
- 4. Review Unposted Journal Entries
- 5. Posting Journal Entries
- 6. Create a Journal Entry Using Templates
- 7. Creating Recurring Journal Entries
- 8. Creating Reversing Journal Entries

Financial Reports

In this lesson, you will learn the different report types available, creating detail and summary financial reports and how to print financial reports. Topics included:

- 1. Understand Financial Report Types
- 2. Create a Detailed Financial Report
- 3. Create a Summary Financial Report
- 4. Print Financial Reports

Accounts Payable Invoice

In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:

- 1. Understand the AP Invoice Screen
- 2. Generate and Post an AP Invoice
- 3. Utilize the Auto Invoice Option
- 4. Generate a Quick AP Invoice
- 5. Void an AP Invoice

Standard Costing - Setup

In this lesson, you will learn about the setup required in DELMIAWORKS to calculate the Standard Cost for items including how to create and set default GL Accounts, creating cost elements and assigning GL accounts to them, assigning overheard costs to MFG Types, Cells and inventory items and assigning labor costs to MFG Types, Cells and inventory items. Topics Included:

- 1. Set System Parameter Settings
- 2. Create and Set Default GL Accounts
- 3. Create Cost Elements & Assign GL Accounts
- 4. Assign Overhead Costs to MFG Types
- 5. Assign Overhead Costs to Work Centers
- 6. Assign Cost Elements to Raw Materials
- 7. Assign Labor Cost Elements & Rates to MFG Types
- 8. Assign Labor Cost Elements & Rates to MFG Cells
- 9. Assign Overhead Costs to Items
- 10. Create Outsource Cost Elements
- 11. Assign Outsource Cost Elements to OS Items

Standard Costing - Calculation

In this lesson, you will learn how to execute Standard Cost calculations in DELMIAWORKS for purchased and manufactured inventory items and covers available options and filters. Topics Included:

- 1. Utilize Standard Cost Options
- 2. Calculate Standard Cost for Purchased Items
- 3. Calculate Standard Cost for Manufactured Items

Post Inventory Transactions at Standard

In this lesson, you will learn instructions for the Post Inventory Transactions at Standard module. Including how to configure system parameters, understand transaction types, utilize the PIT module, view the options available and view posted transactions. Topics included:

- 1. Understand System Parameters for Posting Inventory Transactions
- 2. Understand the Transaction Types in PIT
- 3. Post Inventory Transactions at Standard
- 4. View Options in PIT
- 5. View Posted Transactions in PIT

Month End Closing Procedures-Periodic Inventory Method

This training session provides instruction for the end of month closing procedures for the periodic Inventory method including setting the GL Status for the current period, what reports to run to help determine account balances, end of month Financial Statements, closing the GL Status for the current

period, in addition to opening the next period's GL Status. Also included is the Year End Closing Procedure.

Topics included:

- 1. An Overview of Month End Tasks
- 2. Set the GL Status
- 3. Utilize the "Trial Balance" Report
- 4. Reconcile Outstanding Purchase Receipts
- 5. Reconcile AP Invoices
- 6. Confirm Debit Memos
- 7. Confirm Cash Disbursements
- 8. Run the "Accounts Payable Aging- Any Period" Report
- 9. Close the A/P Status
- 10. Post Outstanding Packing Slips and Pick Tickets
- 11. Post Outstanding Shipments Pending Invoices
- 12. Confirm AR Invoices have been Posted
- 13. Confirm Credit Memos and Cash Receipts have been entered
- 14. Run the "Accounts Receivable Aging" Report
- 15. Close the A/R Status
- 16. Disposition all Production Reports
- 17. Reconcile Bank Accounts
- 18. Post General Journal Entries
- 19. Run Financial Statements
- 20. Close the G/L Status
- 21. End of Year Closing Procedures

Month End Closing Procedures- Perpetual Inventory Method for Standard Costing

This training session provides instruction for the end of month closing procedures for the Perpetual Inventory at Standard Costing method including setting the GL Status for the current period, what reports to run to help determine account balances, posting the inventory transactions, end of month Financial Statements, closing the GL Status for the current period, in addition to opening the next period's GL Status. Also included is the Year End Closing Procedure.

Topics included:

- 1. An Overview of Month End Task
- 2. Set the GL Status
- 3. Utilize the "Trial Balance" Report
- 4. Reconcile Outstanding Purchase Receipts
- 5. Reconcile AP Invoices
- 6. Confirm Debit Memos
- 7. Confirm Cash Disbursements
- 8. Run the "Accounts Payable Aging- Any Period" Report
- 9. Close the A/P Status

- 10. Post Outstanding Packing Slips and Pick Tickets
- 11. Post Outstanding Shipments Pending Invoices
- 12. Confirm AR Invoices have been Posted
- 13. Confirm Credit Memos and Cash Receipts have been entered
- 14. Run the "Accounts Receivable Aging" Report
- 15. Close the A/R Status
- 16. Disposition all Production Reports
- 17. Post Inventory Transactions
- 18. Run and Compare Inventory Reports
- 19. Reconcile Bank Accounts
- 20. Post General Journal Entries
- 21. Run Financial Statements
- 22. Close the G/L Status
- 23. End of Year Closing Procedures

Customer Service

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Customer Service.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Sales Orders - Create

In this lesson, you will learn how to create a sales order, how to add information to each area, associating items to the order and how to utilize other available options. Topics included:

- 1. Access the Sales Order Module
- 2. Create a New Sales Order
- 3. Utilize Options in the Header Section
- 4. Populate the Line Item Section
- 5. Generate Releases
- 6. Utilize Sales Order Options

Sales Quotations

In this lesson, you will learn how to access and create new Sales Quotations, how to associate line items to

the quote, basic options available in the sales quotation screen, how to convert a sales quote into a sales order and how to utilize user fields. Topics included:

- 1. Access and Create Sales Quotations
- 2. Utilize Sales Quotation Menu Options
- 3. Associate Items to a Sales Quotation
- 4. Convert a Sales Quote to a Sales Order
- 5. Utilize User Fields

Inventory - Pricing Hierarchy

In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available. Topics included:

- 22. Understand Pricing Types
- 23. Setup Tiered Pricing
- 24. Setup AKA Pricing
- 25. Setup Buy/Sell Pricing
- 26. Setup Standard Item Pricing
- 27. Setup Customer Pricing Override
- 28. Setup Pricing From System Parameters

Capable to Promise

In this lesson, you will learn about Capable to Promise in DELMIAWORKS including the two methods of accessing and executing CTP, the parameters available, and understanding the CTP Routing Diagram. Topics included:

- 1. Utilize CTP via a Sales Order
- 2. Understand Parameters Available
- 3. Utilize Quick Order Entry CTP
- 4. Understand Parameters Available
- 5. Understand the CTP Routing Diagram

Inventory - AKA Selling Tab

In this lesson, you will learn about the AKA Selling tab including how to add, edit and delete AKA information for specific items and customers, setting up price breaks for specific items and Quantity Breaks. Topics included:

- 1. AKA Selling Information
- 2. Locate Material in Master Inventory
- 3. AKA Selling
- 4. Create New AKA Selling Items
- 5. Edit AKA Fields
- 6. Affect Quantity and Price Information
- 7. Retire AKA Selling Information
- 8. Buy/Sell Pricing

Auto EForms in DELMIAWORKS

In this lesson, you will learn how about the different type of EForms which are available in DELMIAWORKS. Topics included:

- 1. Auto EForms
- 2. Auto EForms Options
- 3. AR Invoicing and EForms
- 4. System Parameters and EForms
- 5. Order Acknowledgement Options
- 6. Pack Slip EForm
- 7. Bill of Lading (BOL)EForm
- 8. Auto EForm Reports

Vendor RMA

In this lesson, you will learn an overview of the Vendor RMA process, creating RMA Return Codes, creating a Vendor RMA and the options available for inventory, creating a manual packing slip via the Vendor RMA, issuing a debit memo against the Vendor RMA, how to close a Vendor RMA and view closed Vendor RMA's. Topics included:

- 1. RMA Process
- 2. Setup an RMA Return Code
- 3. Create a Vendor RMA
- 4. Return or Scrap Inventory
- 5. Return Inventory via Manual Packing Slips
- 6. Update the PO on the RMA
- 7. Create an AP Debit Memo
- 8. Close the Vendor RMA
- 9. View Closed Vendor RMA's

Customer Maintenance - Credit Status Tab

In this lesson, you will learn about the fields located on the credit status tab of the customer record, including credit limit and discounts, CRM opportunity and the sales analysis tool. Topics included:

- 1. Access Credit Status Tab
- 2. Credit Status
- 3. Credit Status Fields
- 4. Credit Limit and Discount
- 5. CRM Opportunity
- 6. Sales Analysis Tool

Customer Maintenance

In this lesson, you will learn how to how to access the module, how to create a new customer,

how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:

- 16. Access the Customer Maintenance Module
- 17. Create a New Customer
- 18. Search for an Existing Customer
- 19. Create a Customer Contact
- 20. Utilize the Credit Status Tab
- 21. Utilize the Auto Invoicing Tab
- 22. Utilize the Forms/Reports Tab
- 23. Utilize the Miscellaneous Tab
- 24. Create a new Ship To Address
- 25. Utilize Options on the Details Sub-Tab
- 26. Associate a Customer to a Ship To Address
- 27. Utilize Options on the Distribution Sub-Tab
- 28. Utilize remaining Sub-Tabs for the Ship To Tab
- 29. Create a new Bill To Address
- 30. Create a Customer Template
- 31.

Customer Maintenance - Credit Data Tab

In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:

- 1. Create a New Customer Number
- 2. Assign an EPlant
- 3. Assign a Group ID
- 4. Enter Customer Information
- 5. Additional Customer Credit Data Options

Customer Relationship Manager-CRM

In this training lesson are detailed instruction for the basic functionality of CRM for DELMIAWORKS including an overview of the CRM module and how to enter in CRM activities and opportunities to assist in tracking interactions with people and companies outside of your organization.

Topics included:

- 1. Understand CRM Today Basics
- 2. How to create a CRM activity and Support issue
- 3. Utilize the Sales and Marketing features
- 4. Understand CRM options

Production Supervisor/Scheduling Work Order Management

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Production Supervision and Scheduling Work Order Management.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Inventory – Create a New Item

In this lesson, you will learn how to identify the 6 standard inventory classes, creating a new item, understanding required fields for inventory items, utilizing tabs available and cloning an inventory item Topics included:

- 1. Identify the Six Standard Inventory Classes
- 2. Create a New Item
- 3. Understand Required Inventory Fields
- 4. Understand Inventory Quantities
- 5. Utilize Inventory Sub-Tabs
- 6. Utilize Main Inventory Tabs
- 7. Clone an Inventory Item

Inventory - Classes

In this lesson, you will learn about Inventory Classes available in DELMIAWORKS including configuration of inventory classes, an overview of the 6 standard inventory classes and options available. Topics included:

- 1. Access the Master Inventory Class List
- 2. Identify the 6 Standard Inventory Classes
- 3. Create a new Inventory Class
- 4. Utilize Inventory Class Options

Bills of Material - Configuration

In this lesson, you will learn how to access BOM's, set backflush parameters, identify different manufacturing types for Extrusion and how to create a Generic, Injection and Extrusion BOM's. Topics included:

- 1. Understand BOM Information
- 2. Set Backflush Parameters

- 3. Identify Extrusion MFG Types
- 4. Create a Generic BOM
- 5. Create an Injection BOM
- 6. Create an Extrusion BOM

Assembly Track

In this lesson, you will learn how to create an Assembly process, attach a process to a BOM, schedule a work order, report production, report rejects, and backflush materials consumed. Topics include:

- 1. Identify Three Assembly Manufacturing Types
- 2. Create an Assembly Process
- 3. Add an Assembly Process to a BOM
- 4. Add a Work Order to Assembly Track
- 5. Finite Schedule Process Work Orders
- 6. Report Labor, Rejects and Backflush Components
- 7. Report Good Parts and Close the Work Order

JobShop

This training session provides detailed instructions for the JobShop module including configuration requirements, creating projects, item production and archiving projects.

- 1. Configure JobShop
- 2. Understand the General Tab of the Project
- 3. Create a Project
- 4. Understand the Detail Tab of the Project
- 5. Archive a Project

AssemblyData

This training session provides detailed instructions for the configuration and operation of the AssemblyData (AssyData) executable. This includes how to clock in and out of tasks, report line clearance and report Final Assembly. As well as how to utilize Pallet Builder, Serial Number Tracking, MRO Work Orders and Quick inspection.

- 1. Understand the Foundation of Assembly Data
- 2. Understand AssyData Menu Options
- 3. Configure the AssyData Screen
- 4. Configure Employee Maintenance
- 5. Configure Assembly Processes for Line Clearance
- 6. Configure Work Order Setup
- 7. Task in and Out of Work Order Tasks
- 8. Report Line Clearance

- 9. Utilize Pallet Builder and Serial Number Tracking
- 10. Utilize the MRO Work Order Option
- 11. Utilize the Quick Inspection Option
- 12. Report Final Assembly

Work Centers - Create

In this lesson, you will learn how to access the work center module, how to create a work center, setting MRO Exclusions for a work center, utilizing the Reject & Downtime Code tabs an assigning Cost Elements to a work center. Topics included:

- 1. Create a Work Center
- 2. Set MRO Exclusions for a Work Center
- 3. Utilize the Reject & Downtime Code tabs
- 4. Assign Cost Elements to a Work Center

Shop Calendar - Standard Labor Capacity

In this lesson, this training session provides an overview of the standard labor capacity tool located within the shop calendar module. Topics included:

- 1. Access and Utilize the Standard Labor Capacity Tool
- 2. Navigate the Standard Labor Capacity Tool
- 3. Locate Standard Labor Hours in the Finite Scheduling Module

Shop Calendar – Configure

In this lesson, you will learn how to configure the Shop Calendar in DELMIAWORKS including how to schedule holidays, days off and shifts. Topics included:

- 1. Configure Shop Calendar Shifts
- 2. Configure Holidays
- 3. Configure Days Off

RealTime Setup and Monitoring

In this lesson you will learn how to import a RealTime license, assign a RealTime address to a work center, schedule a work order for a RealTime monitored work center, report production, backflush components and report rejects. Topics include:

- 1. Import a RealTime License
- 2. Assign a RealTime Address to a Work Center
- 3. Schedule Work Order on a RealTime Work Center
- 4. Basics of RealTime Monitoring Screen
- 5. Report Production in RealTime
- 6. Backflush Options for RealTime Production
- 7. Reject Parts and Components
- 8. Close Downtime Intervals in RealTime

Work Orders - Create

In this lesson, you will learn how to create a work order, how to firm work orders, the differences between the three types of work orders, hard allocating materials to a work order, creating a manual work order, printing a work order and utilizing the Sub MFG # option. Topics included:

- 1. Identify the Three Types of Work Orders
- 2. Access the Work Order Module
- 3. Understand the Work Order screen
- 4. Create a Manual Work Order
- 5. Firm a Work Order
- 6. Utilize the Sub MFG# Option
- 7. Hard Allocate Material to a Work Order
- 8. Print a Work Order

Finite Scheduling

In this lesson, you will learn how to access the module, understand scheduled job details, schedule a work order, utilize Auto Load to schedule work orders, edit and move work orders. Topics included:

- 1. Access the Finite Scheduling Module
- 2. Understand Schedule Job Details
- 3. Schedule a Work Order & Add Downtime
- 4. Schedule Work Orders with Auto Load
- 5. Edit or Move Work Orders

Inventory - Transactions and Locations

In this lesson, you will learn how to access the module, different quantity types, creating inventory locations, managing inventory including how to add, remove and move inventory items, how to utilize the Scrap option when removing inventory, removing locations, viewing the transaction log and other Transactions & Locations options. Topics included:

- 1. Access the Transactions & Locations Module
- 2. Identify Quantities Types
- 3. Create Locations, Add, Move & Remove Inventory
- 4. Add and Remove MFG Inventory
- 5. Mark Items Removed as Scrap
- 6. Remove Locations & View the Transaction Log
- 7. Utilize other Location Options

Work Centers – Enable Backflush

In this lesson, you will learn how to enable Floor Backflush for a work center. Topic included:

1. Configure a Work Center's Backflush Settings

Production Reporting

In this lesson, you will learn how to perform production reporting by shift, work order and by utilizing the Production Reporting Assistant. This lesson will also include steps to manually and automatically disposition, backflush and reverse disposition items in inventory. Topics included:

- 1. Production Reporting Parameters by Shift
- 2. Production Reporting by Shift
- 3. Production Reporting Parameters by Work Order
- 4. Production Reporting by Work Order
- 5. Production Reporting Assistant

Pick Ticket Overview

In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:

- 1. Access the Pick Ticket Module & Parameters
- 2. Create a Pick Ticket from the Module
- 3. Create a Pick Ticket from a Sales Order

Packing Slip Overview

In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:

- 5. Access the Packing Slip Module
- 6. Understand the Packing Slip Screen
- 7. Create a Packing Slip Module
- 8. Create a Packing Slip Sales Order
- 9. Calculate Certificate of Conformance (CoC)
- 10. Print a Packing Slip
- 11. Void a Packing Slip

Label Hierarchy and Label Designer

In this lesson, you will learn how to create a label using the Label Designer within DELMIAWORKS and the hierarchy DELMIAWORKS uses to determine which label to print. Topics include:

- 1. Three Locations for Printing Hierarchy
- 2. Printing from Inventory
- 3. Printing from RealTime, Packing Slips or Sales/Distribution
- 4. Printing from IQRF and WMSIQ
- 5. Label Designer

Lot Number Tracking

This training session provides detailed instruction for setting up lot tracking and utilizing the Lot Tracking Module in the software.

Topics Include:

- 1. Understanding How Lot Numbers are Assigned
- 2. Setting Up How to Require Lot Numbers
- 3. Navigating the Lot# Tracking Module

Serial Number Tracking

In this lesson, you will learn detailed instructions for the Serial Tracking Module including a detailed overview of the Serial Number Tracking Screen, how to reprint labels and void labels. Topics Include:

- 1. Understand the Serial Number Tracking Screen.
- 2. Utilize the Reprint and Void functions

Daily Material Staging Requirements

In this lesson, you will learn how to access and how to run several Material Staging reports. . Topics included:

- 1. Access Daily Material Staging Requirements
- 2. Run a Material Staging Report

Maintenance, Repair and Overhaul

In this lesson, you'll learn how to create equipment, gages and devices and tools. How to create tasks, skills, checklists and MRO templates. How to assign tasks and templates to equipment and how to create and close MRO work orders. Topics include:

- 1. Navigating to the MRO Module
- 2. Equipment and Classes
- 3. Create Equipment in MRO
- 4. Hierarchy of MRO Work
- 5. Create Skills
- 6. Create Checklists
- 7. Create Tasks
- 8. Create Templates
- 9. Assign Tasks to Equipment
- 10. Add a Template to Equipment
- 11. Total Unit Section
- 12. Creating Work Orders

Outsourcing in DELMIAWORKS

In this lesson, you will learn about the outsourcing processes available within DELMIAWORKS including Outsource Central and two manual outsource processes. Topic included:

- 1. Outsource Central Screen Options
- 2. Understand Outsource Central Modes
- 3. Use the Outsource Central Setup Wizard
- 4. Using Outsource Central Work Order Based

- 5. Understand the Manual Outsource Process
- 6. Manual Outsource Setup
- 7. Execute the PO Receiving Process
- 8. Execute the Production Reporting Process

ShopData

In this lesson, you will learn about the available menu options, configuration and tasking in and out of work orders to report production and backflush materials. Topics included:

- 1. Understand ShopData Menu Options
- 2. Configure the ShopData Screen
- 3. RTScan to Inventory
- 4. Floor Disposition
- 5. Pallet Builder
- 6. Report Rejects
- 7. Downtime
- 8. Print RealTime, Sales Order or Inventory Labels
- 9. Quick Inspection
- 10. Serial Number Tracking
- 11. Inventory Transactions & Locations
- 12. MRO Work Orders
- 13. How to Task into a Work Order
- 14. Report Production, Reject Components & Parts
- 15. Task Out Report Production

WMSIQ

In this lesson, you will learn how he basic functionality of WMSIQ, known as Warehouse Management System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu Access, importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

- 1. Overview of WMSIQ, IQRF and Home Screens
- 2. Import a Scanner License File
- 3. Setup for WMSIQ Users User Profiles
- 4. Search Menu Options in WMSIQ
- 5. Move Menu Options in WMSIQ
- 6. Receive Menu Options in WMSIQ
- 7. Ship Menu Options in WMSIQ
- 8. Disposition Menu Options in WMSIQ
- 9. Transactions Menu Options
- 10. Physical Inventory Menu Options in WMSIQ
- 11. Configure Print Labels Option

12. RealTime Menu Options

IQRF

In this lesson, you will learn how the basic functionality of the IQRF System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

- 1. Overview of IQRF, IQRF and Home Screens
- 2. Import a Scanner License File
- 3. Setup for IQRF Users User Profiles
- 4. Search Menu Options in IQRF
- 5. Move Menu Options in IQRF
- 6. Receive Menu Options in IQRF
- 7. Ship Menu Options in IQRF
- 8. Disposition Menu Options in IQRF
- 9. Transactions Menu Options
- 10. Physical Inventory Menu Options in IQRF
- 11. Configure Print Labels Option
- 12. RealTime Menu Options

Material Exception List

In this lesson, you will learn the basic functionality for the Projected Exception, Requirements on Past Due PO's, Raw Material Below Minimum, Outsource Material Below Minimum and Ideal vs Existing tabs. Topics included:

- 1. Access the Material Exception List
- 2. Utilize the Projected Exception Tab
- 3. Utilize the Requirements on Past Due PO's Tab
- 4. Setup for Outsource Material Below Minimum
- 5. Utilize the Ideal vs. Existing Tab

Rough Cut Capacity and Daily Projected Requirements

In this lesson, you will learn about MRP (Material Resource Planning) driven options including Rough Cut Capacity and Daily Projected Requirements. Topics included:

- 1. Understand Daily Projected Requirements
- 2. Understand Rough Cut Capacity

Purchasing

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Purchasing.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Inventory - Pricing Hierarchy

In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available. Topics included:

- 1. Understand Pricing Types
- 2. Setup Tiered Pricing
- 3. Setup AKA Pricing
- 4. Setup Buy/Sell Pricing
- 5. Setup Standard Item Pricing
- 6. Setup Customer Pricing Override
- 7. Setup Pricing From System Parameters

Inventory - AKA Buying Tab

In this lesson, you will learn how to access AKA Buying Price Breaks, creating AKA Buying Price Breaks, and available options on the AKA Buying tab. Topics included:

- 1. Access AKA Buying Breaks
- 2. Overview of AKA Buying tab
- 3. Create an AKA Buying Price Break Quantity
- 4. Associate a Vendor to the Price Break
- 5. Associate VMI Locations to the Price Break
- 6. Utilize User Fields
- 7. Utilize the Documents tab

Purchase Order - Email

In this lesson, you will learn how to manually email a PO, configuring a contact for Auto EForm, enabling the Auto Email option when printing a PO, and creating an IQAlert Action for Auto EForm PO. Topics included:

- 1. Manually Email a Purchase Order
- 2. Configure a Contact for Auto EForm PO
- 3. Enable Auto Email in the Print PO Dialog Box
- 4. Create a PO Auto EForm IQAlert Action

Purchase Orders – Create and Receive

In this lesson, you will learn how to access the module, an overview of the PO home screen, how to create and receive against a PO and how to post rejects against a PO Receipt. Topics included:

- 1. Access the Purchase Order Module
- 2. Understand the Purchase Order Screen
- 3. Create a Purchase Order and Releases
- 4. Receive against a Purchase Order
- 5. Post Rejects against a Purchase Order

Purchase Orders – Color Chips

In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:

1. Access & Identify PO Color Chips

Purchase Orders - Clone

In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:

1. Clone a Purchase Order

Accounts Payable Invoice

In this lesson, you will learn how to generate, post or void an AP Invoice, utilizing the Auto Invoicing option, generating a Quick AP Invoice and the basics of the AP Invoice screen. Topics Included:

- 1. Understand the AP Invoice Screen
- 2. Generate and Post an AP Invoice
- 3. Utilize the Auto Invoice Option
- 4. Generate a Quick AP Invoice
- 5. Void an AP Invoice

Quality and Assurance

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Quality and Assurance.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for

additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Quality Basics

In this lesson you will learn how to create and delete Team Members, how to create a Workflow template, how to delegate and replace workflow responsibilities for Team Members, using Team Member and Workflow options and how to use a workflow template to push a purchase order through the approval process. Topics included:

- 1. Use Team Members in DELMIAWORKS
- 2. Create or Delete a Team Member
- 3. How to Set Team Member Options
- 4. Use Workflow Template
- 5. How to Set Workflow Template Options
- 6. Approve a PO with a Workflow Template

CAR - Corrective Action Report

In this lesson, you will learn how to access the module, how to create a new CAR, how to associate items to the CAR, how to add an image to the CAR, how to utilize the Documents tab on the CAR, how to create Team Members and approving a CAR with workflow. Topics included:

- 1. Access the Corrective Action Report Module
- 2. Create a new CAR
- 3. Enter Information for a CAR
- 4. Associate Items to a CAR
- 5. Utilize the Documents tab
- 6. Link an Image to a CAR
- 7. Approve a CAR w/ Workflow

Document Library 1 – Creating a Document Library

In this lesson, you will learn about the different document control libraries and how to create and configure the library. Topics included:

- 8. Know What Doc Control Is
- 9. Identify the 4 Types of Doc Control Libraries
- 10. Create a Library
- 11. Select a Workflow for the Library
- 12. Convert a Document to PDF
- 13. Set a Library Path
- 14. Set the Option Team Members Only

15. Configure Mandatory Settings

Document Library 2 – Adding Documents

In this lesson, you will learn the different ways to add a document into a library. Topics included:

- 1. Add a Document to Libraries
- 2. Check In Documents
- 3. Approve a Document to Add
- 4. Add Multiple Documents at Once

Document Library 3 – Workflow

In this lesson, you will learn how to create a workflow template for the document authorization within Document Control. Topics included:

- 1. Access Workflow Templates
- 2. Understand the Workflow Template
- 3. Utilize Workflow Elements
- 4. Assign a Workflow Template to a Library
- 5. Approve a Document with Workflow
- 6. Sign Off a Workflow Document

Document Library 4 – Team Members

In this lesson, you will learn how to access team members, add and configure a team member, provide availability in different Enterprise IQ modules, setup out of office delegates, replace and delete workflow responsibilities and access team member from different modules. Topics included:

- 1. Access the Team Members module
- 2. Access Team Members from Workflow
- 3. Configure Team Members
- 4. Utilize the Option "Check all Used In"
- 5. Utilize the Option "Out of Office"
- 6. Configure the Workflow Calendar
- 7. Modify Workflow Responsibilities
- 8. Access the My Workflows Menu

ECO – Engineering Change Order

In this lesson, you will learn how to create different ECO's, ECO Workflow Approval Templates and approving an ECO via Workflow. Topics included:

- 1. Understand Different ECO Types
- 2. Create an ECO Workflow Approval Template
- 3. Create an ECO-BOM
- 4. Approve and Apply and ECO BOM
- 5. Create and Approve an ECO-Equipment
- 6. Create and Approve and ECO JobShop

MRB – Material Review Board

In this lesson, you will learn how to create an MRB via the two methods available, create an approval workflow template, associate an item, non-conform location, customer or vendor, create and close a Repair Work Order, create a MFG Rework Order and Bill of Material, approve the MRB via workflow and available Options and Filters. Topics included:

- 1. Create an MRB Two Methods
- 2. Create an MRB Workflow Approval Template
- 3. Associate an Item and Non-Conform Location
- 4. Associate a Customer or Vendor
- 5. Create a Repair Work Order for Labor/Materials
- 6. Associate a Failure Code
- 7. Close the Repair Work Order
- 8. Create a MFG Rework Order and BOM
- 9. Associate a Non-Conform Location to the WO
- 10. Production Report against the Rework WO
- 11. Approve the MRB via Workflow
- 12. MRB Options and Filters

Project Manager

In this lesson, you will learn about the Project Manager module in DELMIAWORKS including accessing options and parameters, creating and assigning Project Types, overview of the Tasks tab including creating and assigning Tasks to the Project, assigning an RFQ to the Project, generating planned and actual dates for Tasks, utilizing predecessors, assigning cost elements to Tasks, assigning labor and employees to Tasks, converting the Project to a work order, assigning production work orders to the Project, calculating Project price and printing the Quote Letter. Topics included:

- 1. Access Options & Parameters
- 2. Create a New Project
- 3. Create and Assign Project Types
- 4. Link an Existing RFQ to the Project
- 5. Create Tasks and Subtasks
- 6. Create and Apply Task Templates
- 7. Generate Planned and Actual Dates for a Task
- 8. Assign an Employee to a Task
- 9. Add a Default Predecessor
- 10. Assign a Cost Element to a Task
- 11. Apply Actual Labor
- 12. Assign Labor to a Project Task
- 13. Convert to a Work Order
- 14. Assign Production Work Orders
- 15. Calculate Project Price & Print Quote Letter

Inspection Setup

In this lesson, you will learn how to create an Inspection Setup for an inventory item, understanding the Inspection Setup home screen, outlining the different types of Inspections available, how to create different types of parameters, how to approve parameters, how to create an inspection group, how to configure a calculated parameter, and how to select Run Rules for the item. Topics included:

- 1. Understand the Inspection Setup Screen
- 2. Know the Different Types of Inspections
- 3. Select Run Rules for the Inspection Setup
- 4. Create and Approve Parameters
- 5. Create an Inspection Group
- 6. Associate a Gage or Device
- 7. Configure a Calculated Parameter

Deviation

In this lesson, you will learn how to create a Deviation, create a workflow template, set workflow template options and how to approve a Deviation utilizing workflow templates. Topics included:

- 1. Create a Deviation
- 2. Create a Workflow Template
- 3. Set Workflow Template Options
- 4. Approve a Deviation with a Workflow Template

Gages and Devices

In this lesson, you will learn how to create a Gage/Device, create a Gage Repeatability and Reproducibility (R&R), and setup gage calibration...Topics included:

- 1. Understand the Gage/Device Screen
- 2. Create a new Gage/Device
- 3. Configure Repeatability and Reproducibility
- 4. Configure Calibration for a Gage/Device

Quick Inspection

In this lesson, you will learn how to how to access Quick Inspections, how to enter data against parameters, available options and how to set the "Sample Comment on Failure" option, how to utilize and access Quick Inspections in other modules of DELMIAWORKS including Inspection Approvals and how to print sample log reports. Topics included:

- Access Quick Inspections
- 2. Enter Data for Quick Inspections
- 3. Access and Update Calculated Parameters
- 4. Set the "Sample Comment on Failure" option
- 5. Utilize Other Available Options
- 6. Approve Quick Inspections

- 7. Access Quick Inspections in DELMIAWORKS
- 8. Print Sample Log Reports

Sales

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Sales.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Sales Quotations

In this lesson, you will learn how to access and create new Sales Quotations, how to associate line items to

the quote, basic options available in the sales quotation screen, how to convert a sales quote into a sales order and how to utilize user fields. Topics included:

- 1. Access and Create Sales Quotations
- 2. Utilize Sales Quotation Menu Options
- 3. Associate Items to a Sales Quotation
- 4. Convert a Sales Quote to a Sales Order
- 5. Utilize User Fields

Sales Orders - Create

In this lesson, you will learn how to create a sales order, how to add information to each area,

associating items to the order and how to utilize other available options. Topics included:

- 1. Access the Sales Order Module
- 2. Create a New Sales Order
- 3. Utilize Options in the Header Section
- 4. Populate the Line Item Section
- 5. Generate Releases
- 6. Utilize Sales Order Options

Sales Orders – Generate Releases

In this lesson, you will learn how to generate Sales Order releases including the 4 ways to generate a release and how to utilize available options for releases. Topics included:

- 1. Create a New Sales Order
- 2. Identify the 4 Ways to Generate a Release
- 3. Manually Generate a Sales Order Release
- 4. Utilize the Copy/Paste Option
- 5. Utilize the Drag and Drop Option
- 6. Utilize the Release Wizard Option
- 7. Update Existing Releases
- 8. Utilize the Overwrite Option

Inventory - Pricing Hierarchy

In this lesson you will have instruction for the pricing hierarchy utilized by DELMIAWORKS including how to configure the different pricing types and accessing options available. Topics included:

- 1. Understand Pricing Types
- 2. Setup Tiered Pricing
- 3. Setup AKA Pricing
- 4. Setup Buy/Sell Pricing
- 5. Setup Standard Item Pricing
- 6. Setup Customer Pricing Override
- 7. Setup Pricing From System Parameters

Inventory - AKA Selling Tab

In this lesson, you will learn about the AKA Selling tab including how to add, edit, clone and delete AKA information for specific items and customers, setting up price breaks for specific items and Quantity Breaks. Topics included:

- 1. AKA Selling Information
- 2. Locate Material in Master Inventory
- 3. AKA Selling
- 4. Create New AKA Selling Items
- 5. Clone AKA Items

- 6. Edit AKA Fields
- 7. Affect Quantity and Price Information
- 8. Retire AKA Selling Information
- 9. Set Buy/Sell Pricing

Customer Maintenance

In this lesson, you will learn how to how to access the module, how to create a new customer, how to search for existing customers, creating a new contact, creating a customer template and utilizing the various tabs available. Topics included:

- 1. Access the Customer Maintenance Module
- 2. Create a New Customer
- 3. Search for an Existing Customer
- 4. Create a Customer Contact
- 5. Utilize the Credit Status Tab
- 6. Utilize the Auto Invoicing Tab
- 7. Utilize the Forms/Reports Tab
- 8. Utilize the Miscellaneous Tab
- 9. Create a new Ship To Address
- 10. Utilize Options on the Details Sub-Tab
- 11. Associate a Customer to a Ship To Address
- 12. Utilize Options on the Distribution Sub-Tab
- 13. Utilize remaining Sub-Tabs for the Ship To Tab
- 14. Create a new Bill To Address
- 15. Create a Customer Template

Customer Maintenance - Credit Data Tab

In this lesson, you will learn how to create a customer record, assign an EPlant, assign a group ID, enter customer specific information and complete the credit data information. Topics included:

- 1. Create a New Customer Number
- 2. Assign an EPlant
- 3. Assign a Group ID
- 4. Enter Customer Information
- 5. Additional Customer Credit Data Options

Finance Charges - Configure

In this lesson, you will learn how to access the AR and GL Setup tabs in System Parameters, configure charges on each of these tabs and how to configure a customer record to incur finance charges. Topics included:

- 1. Access the AR and GL Setup Tabs
- 2. Configure Charges on the AR Setup Tab

- 3. Configure Charges on the GL Setup Tab
- 4. Configure Finance Charges for a Customer

Pick Ticket Overview

In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:

- 1. Access the Pick Ticket Module & Parameters
- 2. Create a Pick Ticket from the Module
- 3. Create a Pick Ticket from a Sales Order

Packing Slip Overview

In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:

- 12. Access the Packing Slip Module
- 13. Understand the Packing Slip Screen
- 14. Create a Packing Slip Module
- 15. Create a Packing Slip Sales Order
- 16. Calculate Certificate of Conformance (CoC)
- 17. Print a Packing Slip
- 18. Void a Packing Slip

Capable to Promise

In this lesson, you will learn about Capable to Promise in DELMIAWORKS including the two methods of accessing and executing CTP, the parameters available, and understanding the CTP Routing Diagram. Topics included:

- 1. Utilize CTP via a Sales Order
- 2. Understand Parameters Available
- 3. Utilize Quick Order Entry CTP
- 4. Understand Parameters Available
- 5. Understand the CTP Routing Diagram

Forecast

In this lesson, you will learn about the Forecast module in DELMIAWORKS including the two types of forecasts available, forecast screen options, creating a forecast, creating a forecast group and linking inventory items, Forecast parameters, generating Forecast data, setting up formulas, generating Forecast data with formulas, manually entering Forecast data and exporting Forecast data to Excel. Topics included:

- 1. Understand Production v Sales Forecasts
- 2. Understand Forecast Screen Options
- 3. Access Forecast Parameters
- 4. Create a Forecast
- 5. Create a Forecast Group

- 6. Assign Items to a Forecast Groups
- 7. Generate Forecast Data
- 8. Generate Forecast Data w/ Formulas
- 9. Manually Enter Forecast Data
- 10. Export a Forecast to Excel

Shipping and Receiving

Below are the recommended courses, in the order they should be taken, based on performing the tasks with regards to Shipping and Receiving.

Basic Navigation

In this lesson, you will learn how to log into Enterprise IQ, search for a record, use the navigation bar to move between records, identify what colors mean in a given module, use the different cursors for additional functionality, use help to search for a specific topic and reach out to IQMS for assistance. Topics included:

- 1. Logging in and Navigating the Launcher Bar
- 2. Searching for Records
- 3. Navigating Records
- 4. Cursor Options
- 5. Help

Inventory - Transactions and Locations

In this lesson, you will learn how to access the module, different quantity types, creating inventory locations, managing inventory including how to add, remove and move inventory items, how to utilize the Scrap option when removing inventory, removing locations, viewing the transaction log and other Transactions & Locations options. Topics included:

- 1. Access the Transactions & Locations Module
- 2. Identify Quantities Types
- 3. Create Locations, Add, Move & Remove Inventory
- 4. Add and Remove MFG Inventory
- 5. Mark Items Removed as Scrap
- 6. Remove Locations & View the Transaction Log
- 7. Utilize other Location Options

Purchase Orders – Create and Receive

In this lesson, you will learn how to access the module, an overview of the PO home screen, how to create and receive against a PO and how to post rejects against a PO Receipt. Topics included:

- 1. Access the Purchase Order Module
- 2. Understand the Purchase Order Screen
- 3. Create a Purchase Order and Releases
- 4. Receive against a Purchase Order

5. Post Rejects against a Purchase Order

Purchase Orders - Color Chips

In this lesson, you will learn about the purchase order color chips in the details and releases sections. Topic included:

1. Access & Identify PO Color Chips

Purchase Orders - Clone

In this lesson, you will learn how to clone an existing purchase order to create a new purchase order. Topics included:

1. Clone a Purchase Order

Auto EForms in DELMIAWORKS

In this lesson, you will learn how about various options available and how to access and configure the various types of Auto EForms available in the system. Topics included:

- 1. Access Auto EForms
- 2. Utilize Auto EForms for AR Invoices
- 3. Utilize Auto EForms for Order Acknowledgements
- 4. Utilize Auto EForms for Packing Slips
- 5. Utilize Auto EForms for Bill of Lading
- 6. Understand Auto EForm Options
- 7. Print Auto EForm Reports

Pick Ticket Overview

In this lesson, you will learn how to access the Pick Ticket module, how to create a pick ticket from the module and a sales order and how to convert a pick ticket to a packing slip. Topics included:

- 1. Access the Pick Ticket Module & Parameters
- 2. Create a Pick Ticket from the Module
- 3. Create a Pick Ticket from a Sales Order

Packing Slip Overview

In this lesson, you will learn how to access the Packing Slip Module, overview of screen fields, creating a packing slip from the module, creating a packing slip from a Sales Order, calculating and printing Certificate of Conformance against a packing slip, printing and voiding a packing slip. Topics included:

- 1. Access the Packing Slip Module
- 2. Understand the Packing Slip Screen
- 3. Create a Packing Slip Module
- 4. Create a Packing Slip Sales Order
- 5. Calculate Certificate of Conformance (CoC)
- 6. Print a Packing Slip
- 7. Void a Packing Slip

Bill of Lading (BOL)

In this lesson, you will learn about bill of lading including how to create NMFC codes, assign bill of lading data to inventory items, available bill of lading calculation options, how to utilize the BOL module and BOL tab via packing slips. Topics included:

- 1. Create NMFC Codes
- 2. Assign NMFC Codes to Inventory Items
- 3. Assign Bill of Lading Data to Items
- 4. Set the Bill of Lading Calculation Method
- 5. Utilize the Bill of Lading Module
- 6. Utilize the Bill of Lading Tab via Packing Slips

Label Hierarchy and Label Designer

In this lesson, you will learn how to create a label using the Label Designer within DELMIAWORKS and the hierarchy DELMIAWORKS uses to determine which label to print. Topics include:

- 1. Three Locations for Printing Hierarchy
- 2. Printing from Inventory
- 3. Printing from RealTime, Packing Slips or Sales/Distribution
- 4. Printing from IQRF and WMSIQ
- 5. Label Designer

Outsourcing in DELMIAWORKS

In this lesson, you will learn about the outsourcing processes available within DELMIAWORKS including Outsource Central and two manual outsource processes. Topic included:

- 1. Outsource Central Screen Options
- 2. Understand Outsource Central Modes
- 3. Use the Outsource Central Setup Wizard
- 4. Using Outsource Central Work Order Based
- 5. Understand the Manual Outsource Process
- 6. Manual Outsource Setup
- 7. Execute the PO Receiving Process
- 8. Execute the Production Reporting Process

ShopData

In this lesson, you will learn about the available menu options, configuration and tasking in and out of work orders to report production and backflush materials. Topics included:

- 1. Understand ShopData Menu Options
- 2. Configure the ShopData Screen
- 3. RTScan to Inventory
- 4. Floor Disposition
- 5. Pallet Builder
- 6. Report Rejects

- 7. Downtime
- 8. Print RealTime, Sales Order or Inventory Labels
- 9. Quick Inspection
- 10. Serial Number Tracking
- 11. Inventory Transactions & Locations
- 12. MRO Work Orders
- 13. How to Task into a Work Order
- 14. Report Production, Reject Components & Parts
- 15. Task Out Report Production

WMSIQ

In this lesson, you will learn how he basic functionality of WMSIQ, known as Warehouse Management System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu Access, importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

- 1. Overview of WMSIQ, IQRF and Home Screens
- 2. Import a Scanner License File
- 3. Setup for WMSIQ Users User Profiles
- 4. Search Menu Options in WMSIQ
- 5. Move Menu Options in WMSIQ
- 6. Receive Menu Options in WMSIQ
- 7. Ship Menu Options in WMSIQ
- 8. Disposition Menu Options in WMSIQ
- 9. Transactions Menu Options
- 10. Physical Inventory Menu Options in WMSIQ
- 11. Configure Print Labels Option
- 12. RealTime Menu Options

IQRF

In this lesson, you will learn how the basic functionality of the IQRF System for DELMIAWORKS including an overview of the configuration of User Profiles and Menu importing a scanner license file and available actions for the Search, Move, Receive, Ship, Disposition, Transactions, Physical Inventory, Print Labels and RealTime options from the home screen. Topics included:

- 1. Overview of IQRF, IQRF and Home Screens
- 2. Import a Scanner License File
- 3. Setup for IQRF Users User Profiles
- 4. Search Menu Options in IQRF
- 5. Move Menu Options in IQRF
- 6. Receive Menu Options in IQRF

- 7. Ship Menu Options in IQRF
- 8. Disposition Menu Options in IQRF
- 9. Transactions Menu Options
- 10. Physical Inventory Menu Options in IQRF
- 11. Configure Print Labels Option
- 12. RealTime Menu Options

Ship Via Maintenance

In this lesson, you will learn about the Ship Via Maintenance module to be used in conjunction with Shipping Manager to process shipments. This includes how to create a Ship Via record and the options available in the Ship Via Maintenance screen. Topics included:

- 1. Access Ship Via Maintenance Records
- 2. Understand the Ship Via Maintenance Screen
- 3. Create Shipping Holidays
- 4. Utilize Recalculate Must Ship Dates Option

Carrier Maintenance

In this lesson, you will learn about the Carrier Maintenance module to process shipments via Shipping Manager in DELMIAWORKS including setup for label and report printers, setup for available carriers (UPS, FedEx and USPS), and basic options available. Topics included:

- 1. Access Carrier Maintenance
- 2. Add a Label Printer for Carrier Setup
- 3. Add a Freight Scale for Carrier Setup
- 4. Access and Utilize Shipping Settings
- 5. Utilize Screen Options for Carriers
- 6. Setup for UPS
- 7. Setup for FedEx
- 8. Setup for USPS