



**Virtual Class Agenda**  
**System Administration**

# Overview

This five-day, virtually hosted class provides DELMIAWorks users with a detailed overview of DELMIAWorks System Administration topics including system/network requirements, configuration & management of application installations and the relationship between Oracle and DELMIAWorks (this is not an Oracle training course). In addition users will be introduced to tools for Oracle and DELMIAWorks in order to perform system upgrades, database backups and configure user security settings.

*CLOUD CUSTOMERS: Please view the System Administration for Cloud agenda if you utilize cloud-hosted services.*

## Target Learners

- ERP System Administrators
- IT System Administrator
- Security Managers
- Database Administrators (DBA Users)

## Class Prerequisites

- Basic DELMIAWorks software experience and knowledge
- Database, client and/or network management experience (highly recommended)

## Learning Objectives

- Understand the relationship between the DELMIAWorks Client and Oracle server
- Utilize the Data Dictionary application to access system information, tables and tools
- Perform DELMIAWorks software version upgrades
- Execute database exports and imports including backup configuration
- Utilize IQAlert to perform DELMIAWorks system tasks automatically
- Configure and manage security for users with Security Inspector including password policies, roles and report access
- Review the relationship between approved third party applications and DELMIAWorks including installs.

# Class Schedule

The functionality covered in this class is applicable to all system installations regardless of licensing, however some features that are discussed may not be applicable to all customer environments.

## Day 1

Orientation  
Oracle Client/Server Architecture, Hardware Requirements  
Database Connectivity, Oracle Net Configuration Assistant, Oracle Net Manager, IQStatus  
Leveraging Data Dictionary tools

## Day 2

Database Exporting – Automated Backups through IQAlert, Manual Exports via command line  
IQAlert – Define Actions and Groups, Starting and Stopping Monitor, Executing actions manually  
Database Importing – Dropping and Re-Creating the IQMS user, importing a database file

## Day 3

Security Inspector, Password Policy, Roles, Adding Crystal Reports  
Apache Installation  
IIS Installation  
Ataman Installation – TECH NOTES  
Software Update Procedure – Major Releases, Minor Releases, Service Packs

## Day 4

Complete upgrade process  
MyIQMS TechNotes and Manuals  
Workflow – Creating Team Members, Web Direct Roles, Building Templates, Evaluating Workflow

## Day 5

SmartPage Setup & Configuration, BI Dashboards  
SmartPage BI Dashboards continued  
Spreadsheet Server Installation  
IQTrace Setup and Configuration  
Label Designer  
Q&A

## Virtual Class Cancellation Policy

- Cancellation notice received 15 or more days prior to the class start date incur no fee, those received 14 or less days prior incur a 50% cancellation fee.
- DELMIAWorks reserves the right to cancel low capacity classes. To confirm class availability please contact [DELMIAWorks.training@3ds.com](mailto:DELMIAWorks.training@3ds.com).