



DELMIA QUINTIQ HOSTED SERVICES

For hassle-free, uninterrupted
full-force software performance



An optimized DELMIA Quintiq experience

In any system, ongoing, optimal performance requires IT support for maintenance, updates, security, debugging, downtime and backup, just to name a few. So who can you trust to take on these critical responsibilities?

You'll find the best option here: DELMIA Quintiq Hosted Services for DELMIA Quintiq applications. DELMIA Quintiq Hosted Services mean you have a team of experts managing your system and providing round-the-clock support, to keep your solution performing optimally.

Read on to find out the many ways your business can benefit from DELMIA Quintiq Hosted Services.



Enabling your company to push forward and fulfill growth potential

1. Total business integration

When your DELMIA Quintiq applications are hosted with us, you're assured of complete IT alignment with your business. Our dedicated team of experts make sure business data integrates well with the DELMIA Quintiq software. And when your business grows, our services can be scaled up to continue meeting your needs.

2. Comprehensive managed services for smooth-running software

Our team performs 24x7 monitoring of infrastructure, and takes care of hardware maintenance, OS patching, software upgrades and new model deployment. DELMIA Quintiq also provides you with around-the-clock first-, second-, and third-line support.

3. Significant savings across the board

With our DELMIA Quintiq Hosted Services, you eliminate the need for a number of IT purchases and maintenance – firewall, load balancer, compute and storage hardware, and licenses for OS and database. What's more, you cut down on data center floor space, cooling power and energy usage, as well as reduce the need for qualified IT staff. This means there are no surprises – you can predict and allocate expenditure for the duration of your contract.

4. Improved availability and performance

With servers located in tier 3 data centers, you can expect 99.9% uptime; redundancy; failover capability; multiple fiber optic communications; and backup and retention according to SLA level. For further peace of mind, we also offer off-site storage backup and disaster recovery.

5. Full spectrum of security services

Hosting is run in ISO 27001 or SSAE16-SOC 1 Type 2 certified data centers, which includes CCTV surveillance and 24x7 facility monitoring by guards. We practise security testing by running third-party penetration and segregation testing – so you work with up-to-date OS and software without any security vulnerabilities. Furthermore, we provide encrypted data communication in and out of our data centers.

Activate now: Enhanced IT experience with DELMIA Quintiq

Our hosted services give you all that's needed to ensure uninterrupted, peak performance of your DELMIA Quintiq planning platform, including:

- Internet-connected data centers
- Hardware and storage
- Tier-3 ISO 27001-certified data centers
- 24x7 monitoring of infrastructure
- Clustered database with dedicated storage
- OS and database licenses
- Business integration
- Security features
- Security assessments
- Backup
- Redundancy and failover handling
- Managed services
- Support as outlined in SLA
- Disaster recovery (optional)

Sign up for DELMIA Quintiq Hosted Services today by contacting **3ds.com**.

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