







BIOVIA Services offers a number of Packaged Solutions providing pre-defined and pre-tested configurations of Document content management or Process management for specific, common industry problems. This Package addresses the business process management requirements of a Change Control Management process. The pre-defined configuration supports the electronic capture, management and reporting of Change Control requests, approvals, and execution.

## **PACKAGE FEATURES**

The Change Control Process Package offers the BIOVIA QUMAS EQMS application, together with pre-defined configuration to manage change controls in highly regulated industries.

This package contains advanced, out-of-the-box business process management functionality including the following features:

- · Data Dictionary
- · Configurable Forms Builder
- · Business Rules Engine
- Workflow
- Reporting
- Audit Trails
- Messaging
- · Role-based Security / Permissions
- 21 CFR Part 11 Electronic Signatures
- Integrated with QUMAS EDMS

This package also contains the following pre-defined configurations and professional services:

# EQMS configuration, designed specifically for change control management, including:

- Workflow of tasks from Initiation through Supervisor Approval, Team Selection, Impact Assessment, Evaluation, Action Approval, Execution and Monitoring of Actions, Effectiveness Review and QA Follow-up
- Appropriate user selection from pre-defined roles per task
- Pages of pre-defined mandatory and optional fields to capture the information, analysis and decisions
- Dynamic forms with inline help that guide users to provide the information needed

#### Documentation

- Design Document detailing the pre-defined configuration
- Client-specific picklist values document (to be filled in by client and returned to QUMAS for inclusion in configuration prior to installation)
- Validation Pack: IQ, PQ, Functional Specification, Design Specification, and Trace Matrix (OQ not required because this Package contains a pre-defined configuration)

- End-user training course (PDF Guide)
- System Access Plan (to be filled in by client and returned to QUMAS for inclusion)

# **Change Control Overview**

A change control process is required when any change is required in the business - documents, suppliers, equipment, software, buildings, supply of utilities and so on. The process requires that the necessary information is recorded and analyzed. It ensures that the required approvals are given before any action occurs and that the effect of the change is recorded. A change control may be generated due to the findings of a CAPA or audit investigation. See Figure 1 for an example of a change control process.

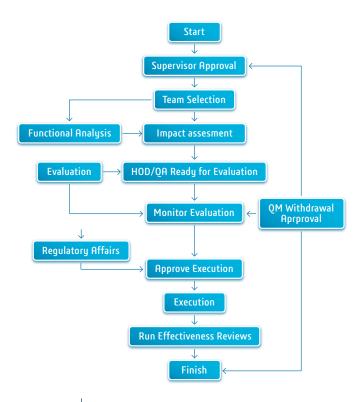


Figure 1. Example of a Change Control Process

#### **PACKAGE BENEFITS**

The Change Control Process Package provides:

- Industry standard design mapped to common change control form designs and business workflows
- · Pre-defined configuration
- Complete documentation, IQ/PQ test scripts and end-user training
- Complete installation and design services documented and performed by BIOVIA
- Fully understood and proven implementation methodology for successful project delivery

The package design allows authorized users to create and contribute to electronic Change Control forms to document the change request, justification, impact analysis and proposal of actions and manage their review and approval with 21 CFR Part 11 compliant Electronic Signatures. The execution of the change control is automatically monitored for effectiveness and routed to QA for approval before closure. All actions are captured in the audit trail.

# **Additional Options**

In addition to the out-of-the-box elements of this package, clients have the option to purchase further options such as:

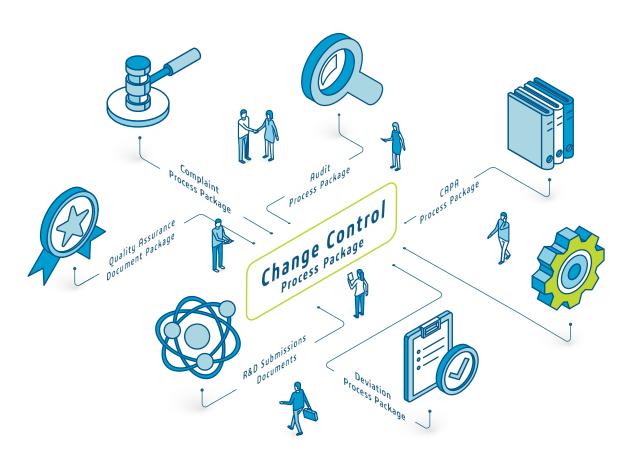
Additional training days (End User and/or System Administrator)

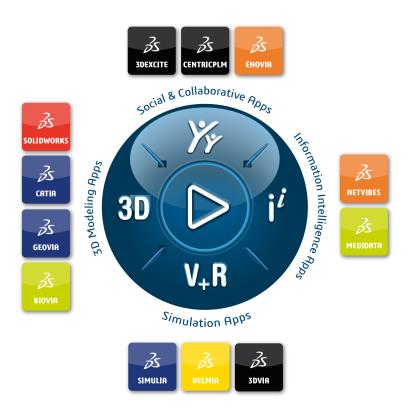
- Additional specific configuration (together with the required documentation, tests and training)
- Integrations to other systems
- · Custom reports
- · Dashboard reporting tool

# **SYSTEM REQUIREMENTS**

- 2 servers (Database Server and Application Server) for 2 environments (test environment and production environment)
- Servers can either be physical or virtual hardware
- Detailed guidance on system specifications is available
- ScienceCloud option also available
- Servers can be shared for multiple BIOVIA Packages

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