



SPECIFIC SERVICES TERMS FOR NETVIBES NV1R2013x

Terms that are initially capitalized are defined in the Online Services Agreement (OSA) between DS and Customer ("Agreement"), which refers to this Specific Services Terms (SST).

This SST and the terms incorporated herein by reference (including terms referenced on a website), are an integral part of the Agreement, which refers to this SST. In the event of a discrepancy, inconsistency or contradiction between this SST and the other terms of the Agreement, the provisions of this SST shall prevail, but only with respect to the Online Service(s) to which this SST applies. Customer acknowledges that he has full knowledge of all these terms and those incorporated herein by reference.

AVAILABLE PRICING STRUCTURES

Online Service(s) to which this SST applies may be ordered according to one of the following pricing structures :

- **YLC**
YLC is a yearly charge for access to the Online Service(s) for a period of one (1) year (subject to the conditions set forth in the Agreement).
- **QRC**
QRC is a quarterly charge for access to the Online Service(s) for a period of (3) months (subject to the conditions set forth in the Agreement).

Other pricing structures may be made available on a case by case basis.

ONLINE SERVICE GRANT SCOPE

The Online Services to which this SST applies are provided pursuant to the Agreement, with the following scope:

- Online Services authorized user is a single individual who is authorized to use the Online Services ("Named-User"), Named-Users are the Customer's employees.
- Named-User based Services allow access to Subscriber Named User(s), Analyst Named User(s) and Publisher Named User(s) as defined hereinafter:
 - **Subscriber Named User** is a Named-User that uses these Online Services to view any dashboard, personalize it and view analytics (read-only). He cannot create dashboards or run new analytics.
 - **Analyst Named User** is a Named-User that uses these Online Services to view any dashboard, personalize it and create new analytics. He cannot create new dashboards.
 - **Publisher Named User** is a Named-User that uses these Online Services to create new dashboards (at least one Publisher-User is required for each dashboard), manages Named-Users access permissions and publishes live updates to Named-Users.
- The Named-User access to Online Services requires the System Based Service to be ordered by Customer.
- All Online Services Named-Users must register on the Online Services to access and use the Online Services.
- Each Online Services Named-User must be assigned to a specific Named-User for a minimum duration of thirty (30) days even if the user's access to the Online Service is removed during this period.
- Online Services authorizes creation of dashboards which are administered by the Customer.
- Online Services are provided for a maximum number of users of such dashboards, equal to the number of Named-Users for which the Customer has purchased rights to access such Online Services.

- Customer shall indemnify, defend and hold harmless DS against any claim, expense, judgment, damage, or loss (including reasonable attorneys' fees) which arises out of or in any way relates to Customer's selection and use of widgets that it can incorporate into the Online Services under its sole discretion and responsibility.

Online Services include the DS Support Services level ADVANTAGE, as described in the DS Support Policies for 3DS Online Services available at <http://www.3ds.com/terms/support-policies>.

Online Services are purchased at the DS's country price applicable to Customer, independently of where the Named-Users are located.

SPECIFIC PERMITTED USES

USE OF CONTENT. DS exercises no control over, and assumes no responsibility or liability for any Customer or third party content, selected, provided and/or published when using the Online Services.

USE OF SEARCH ENGINE. The search engine component which is integrated in the Online Services can only be used to search for a limited number of Documents in third party and Customer contents. Such limited number shall not exceed at any given moment 10,000,000 (ten million) Documents. A Document means an unstructured piece of data which is either a news feed, a blog article, or a post on a social network, and is extracted from contents accessible through third party and Customer applications selected by Customer.

TRADEMARKS

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