



DraftSight®

Your software. Your vision. Your community.

DraftSight Premium Pack for the Enterprise – available services and technical support

What is the DraftSight® Premium pack for the Enterprise?

The DraftSight Premium Pack is an affordable worldwide technical support and services package designed to help companies manage their CAD requirements by providing support with software deployment, customization, and integration. The Premium Pack is a subscription-based service and can be renewed on an annual basis.

What is included in the DraftSight Premium Pack for the Enterprise?

The Premium Pack includes:

- Telephone and email technical support (in 8 languages) from Dassault Systemes DraftSight Representatives to help with installation, product use, issue tracking, etc.
- A network license to help companies deploy 2D CAD across their entire organization, eliminating headaches related to license management and versioning data incompatibility.
- Access to DraftSight APIs (application programming interface) and API updates. The DraftSight APIs allow you to customize and automate DraftSight. Companies that have automated, customized or integrated their current DWG-based CAD system through LISP or other macros will find significant value in the APIs offered via the DraftSight Premium Pack.
- Automatic upgrades to the most up-to-date versions of DraftSight, including major releases and service packs.

Why should my company invest in the DraftSight Premium Pack?

Although there is tremendous value with the free, standalone version of DraftSight (available to download at DraftSight.com), companies should consider the DraftSight Premium Pack for the following reasons:

- **Save money on your CAD investments.** Check out the **DraftSight Premium Services ROI Calculator** and in less than one minute learn how you can save money by investing in DraftSight's Premium Pack vs. maintaining your current CAD product and service or investing in another option.
- **Increase user productivity.** DraftSight's trained worldwide technical support team can help users get up to speed quickly and have their questions answered swiftly.
- **Leverage your current processes.** Companies that have automated, customized or integrated their current DWG-based CAD system through LISP or other macros will find significant value in the APIs offered via the DraftSight Premium Pack. DraftSight offers programming interfaces including C++, COM, and LISP with Javascript becoming available in 2012.
- **Keep your CAD current.** With automatic upgrades to the most up-to-date versions of DraftSight, including major releases and service packs. Plus you'll have access to DraftSight API updates.

- **Gain more control over your CAD investment.** With everyone working with the same version, you'll eliminate the challenges of managing multiple versions of 2D CAD across your organization and avoid unnecessary costs related to data conversion and incompatibility issues.
- **Avoid CAD compliance issues.** CAD managers will now be in control of CAD installations with DraftSight's network license for the Enterprise.
- **Work with a proven partner.** Dassault Systemes is the leading CAD and PLM vendor, augmented by a proven channel of worldwide partners.

What are the requirements to purchase the DraftSight Premium Pack for the Enterprise?

- Minimum initial order is five licenses.
- The company must be running DraftSight on Microsoft® Windows XP®, Windows Vista®, or Windows® 7.
- The company must have access to a Windows®, Linux®, or Mac® server running in a non-virtual environment (or bridged network cards) for the network license server software (specific operating systems listed at **DraftSight.com**).

What is included for technical support within the DraftSight Premium Pack?

Technical support includes worldwide telephone and email support (in 8 languages) from a Dassault Systemes DraftSight Representative to help users get up to speed quickly with DraftSight and trouble shoot their technical issues.

Current available languages are: English, German, French, Chinese (Mandarin), Korean, Japanese, Spanish, and Portuguese.

Why is the network license offered through the DraftSight Premium Pack valuable to my organization when I can have my users simply go to DraftSight.com and download DraftSight directly?

With the network license, you'll know of all the people in your company using DraftSight and you'll be able to effectively manage and control your 2D CAD requirements by ensuring that there is one product, file format (that can create, edit and view DWG files) and methodology for DWG CAD users across your organization.

With the network license, you'll be able to eliminate the challenges of managing multiple versions of 2D CAD across your organization and avoid the headaches related to data conversion issues, data incompatibility and groups not using the appropriate version of the product that can lead to compliance issues with your current CAD vendor. Non-compliance can be a frustrating and costly unplanned expenditure.

With the network license you'll be able to decrease your costs, increase productivity and save valuable management time.

For pricing information and to purchase the DraftSight Premium Pack who should you contact?

Please send an email to Jeffrey.feddersen@3ds.com or call 781-810-5772.

How do I access the DraftSight on-line community?

You can access the community by going to DraftSight.com/community and logging in.

How do I renew the DraftSight Premium Pack on an annual basis?

The DraftSight team will send renewal information in advance of license expiration.

Can I still use DraftSight if I do not renew?

Yes you can, but without the Premium Pack you will lose the network license for DraftSight and technical support. You will maintain access to the DraftSight APIs, but the APIs are release specific – so if you download a newer version of DraftSight, you will no longer be able to use the DraftSight APIs.

Want more information about the DraftSight Premium Pack?

- Conduct an ROI analysis for the DraftSight Premium Pack for the Enterprise at DraftSight.com/ROI.
- Request a quote for the DraftSight Premium Pack for the Enterprise at DraftSight.com/RAQ.
- Review a DraftSight Premium Pack customer success story at DraftSight.com/PremiumPackSuccessStory.